Film and Publication Board
Content Regulatory Authority of South Africa

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RFT NUMBER:	**RFT 02 2026_2027**
DESCRIPTION:	**Appointment of a Service Provider for Provision of Microsoft Power Platform Licensing and the Design, Implementation and Support of the FPB Public Engagement and AI Chatbot Platform for Three (3) Years**
PUBLICATION DATE:	**02 November 2026**
VALIDIY PERIOD:	**120 days from the closing date**
CLOSING DATE:	**02 December 2026**
CLOSING TIME:	**11:00 am**
COMPULSORY BRIEFING SESSION: **DATE: 18 NOVEMBER 2026** **TIME: 11:00 AM** **VENUE: MICROSOFT TEAMS**	**Yes** **https://teams.microsoft.com/meet/314248692465041?p=Dqx9i8AnJoHe5WV2EE**
BID RESPONSES MUST BE HAND DELIVERED / COURIERED TO FPB TENDER BOX LOCATED AT THE RECEPTION WEEKDAYS - MONDAY TO FRIDAY FROM 08H00AM TO 16H00PM	**Film and Publication Board (FPB), Eco Glades 2,** **420 Witch Hazel Ave, Eco Park, Centurion 0169 (PRETORIA)**
SCM INQUIRIES: **FOR ALL BIDDING RELATED ENQUIRIES**	**Ms. Makhosazana Hlatshwayo E-mail: tenders@fpb.org.za** **Tel: 012 003 1400**
NAME OF BIDDER:	
CSD NUMBER:	
TOTAL BID AMOUNT OFFER (Including VAT): R	

FPB Council Members: Prof. Siyasanga Tyali (Mr) – **Council Chairperson**; Ms. Lungelo Dhladhla – **Deputy Chairperson**
Dr. Phosa Jan Mashangoane; Dr. Seithati Maria Motebang (Ms); Adv. Lindelwa Ndziba (Ms); Ms. Ditaba Lucy Maraka; Ms. Mariana Maartens; Ms. Zandile Gail Mpungose; Ms Melanie Roy
Acting Chief Executive Officer: Adv. Makhosazana Lindhorst (Ms); **Council Secretary**: FluidRock Governance Group

TENDER INSTRUCTIONS

1. Bid documents should be completed with a black pen.
2. **All pages of the tender documents must be initiated**.
3. Tender documents should be fully completed and neatly binded.
4. All the necessary supporting documents should be attached to the tender documents clearly marked as annexures on the table of contents.
5. On submission of tender, bidders should ensure that they sign a bids submission register at reception.
6. **Bidders should ensure that along with the original bid documents,** they should submit a USB and relevant supporting documents.
7. Late tenders will be regarded as unacceptable bid.
8. Online or electronics submission is not accepted, and those tenders not deposited in the relevant tender box, will NOT be accepted.
9. Compulsory briefing session in this tender.
10. **All brand name used in the tender document, word similar applicable.**
11. Bidder must submit proof of BBBEE scorecard to claim points for a specific goal to claim points
12. All clarity seeking questions and enquiries should be directed to Supply Chain Management Division (E-mail: tenders@fpb.org.za) that important information can be shared with other bidder (if applicable)

"In submitting any information or documentation requested above or any other information that may be requested pursuant to this RFQ/tender, you are consenting to the processing by FPB or its stakeholders of your personal information and all other personal information contained therein, as contemplated in the Protection of Personal Information Act, No.4 of 2013 and Regulations promulgated thereunder ("POPI Act"). Further, you declare that you have obtained all consents required by the POPI Act or any other law applicable. Thus, you hereby indemnify FPB against any civil or criminal action, administrative fine or other penalty or loss that may arise as a result of the processing of any personal information that you submit.

Name and Surname: ……

Signature: ……

A. CERTIFICATES OF AUTHORITY FOR SIGNATORY

Status of concern submitting tender (delete whichever is not applicable.)

COMPANY /PARTNERSHIP /ONE-PERSON BUSINESS /CLOSE CORPORATION/ JOINT VENTURE

B. COMPANIES

If the bidder is a company, a certified copy of the resolution of the Board of Directors, personally signed by the chairperson of the board, authorizing the person to signs this bid to do so, as well as to sign any contract resulting from this bid and any other documents and correspondence in connection with this bid or contract on behalf of the company must be submitted with this Bid.

An example is shown below:

By resolution of the board of Directors on……20……, Mr. / Ms ……..

… ..... has been duly authorized to sign all documents in connection with

BID NO. RFT02 2026_2027

SIGNED ON BEHALF OF THE COMPANY:

……..

IN HIS CAPACITY AS:

…….

DATE:
……

SIGNATURE OF
SIGNATORY: ……

WITNESSES:

1.……

2.……

C. PARTNERSHIP

The following particulars in respect of every partner must be furnished and signed by every partner:

Full name of partner	Residential address	Signature
……	…….	……..
……	……...	……
……	……..	……

We, the undersigned partners in the business trading as ……..

Hereby authorize ..... to sign

this bid as well as any contract resulting from the bid and any other documents

and correspondence in connection with this bid / or contract on our behalf.

……	…….	……
Signature	Signature	Signature
……	……	.,……..
Date	Date	Date

D. ONE-PERSON BUSINESS

I, the undersign ..... hereby confirm that I am the

sole owner of the business trading as……

…… ……..…… ……
Signature Date

E. CLOSE CORPORATION

If the case of a close corporation submitting a bid, a certified copy of the founding Statement of such corporation shall be included with the Bid, together with a resolution by its members authorizing a member or other official of the corporation to sign the documents and correspondence in connection with this bid or contract on behalf of the company must be submitted with this Bid.

An example is shown below:

By resolution of the members at the meeting on the……20..... at

……Mr. / Ms ..... whose signature appear below,

has been duly authorized to sign all documents in connection with **BID NO.**

RFT02 2026_2027

SIGNED ON BEHALF OF THE CLOSE CORPORATION:

……..……..

IN HIS / HER CAPACITY AS: ……

DATE: ……

SIGNATURE OF SIGNATORY: ……
WITNESSES:1 ……

2.……

Certificate of Authority for Joint Ventures

This Returnable Schedule is to be completed by joint ventures.

We, the undersigned, are submitting this bid offer in Joint Venture and hereby authorize Mr. /Ms… ..... , authorized Signatory of the company… ....., acting in the capacity of lead partner, to sign all documents in connection with the bid offer and any contract resulting from it on our behalf.

NAME OF FIRM	ADDRESS	DULY AUTHORISED SIGNATORY
		Signature…… Name …… Designation ……
		Signature…… …. Name …… Designation
		Signature…… …. Name …….. Designation ……
		Signature…… …. Name …….. Designation ……

DETAILED SPECIFICATION REQUIREMENT

Appointment of a Service Provider for Provision of Microsoft Power Platform Licensing and the Design, Implementation and Support of the FPB Public Engagement and AI Chatbot Platform for Three (3) Years

1. BACKGROUND AND PURPOSE

1.1. The Film and Publication Board (FPB) is mandated to regulate the creation, production, possession, distribution and exhibition of films, games and certain publications in terms of the applicable legislation. As part of its public protection mandate, the FPB provides digital platforms that enable members of the public to report harmful and prohibited content, , and access regulatory information and services.

1.2. The FPB currently operates an online Hotline Reporting Portal that allows members of the public to report harmful and prohibited content found on the internet, including Child Sexual Abuse Material (CSAM), online child exploitation and other forms of unlawful digital content. Not only is the Hotline reporting available on a web-portal, there's a WhatsApp account available to allow members of the public easy reporting and access to information. In addition, the organisation provides an online Complaints Portal through which members of the public may lodge complaints relating to cyberbullying, revenge pornography (non-consensual sharing of intimate images), online harassment, harmful digital communications and other matters falling within the FPB's regulatory mandate.

1.3. These platforms are currently integrated with the Halo IT Service Management (ITSM) solution, where reports and complaints are automatically logged as cases for investigation and management. While the platforms continue to provide valuable services, they require significant enhancement to improve usability, accessibility, automation, security, scalability and integration with modern Microsoft cloud technologies.

1.4. The FPB intends to modernise these services by migrating the existing Hotline and Complaints portals to Microsoft Power Pages, developing a Mobile Hotline Application, and implementing Microsoft Copilot Studio to provide AI-powered assistants for both the public and FPB employees. The successful bidder will provide Microsoft Power Platform licensing for thirty-six (36) months, implement the solution, migrate existing functionality, integrate with FPB systems, and transfer knowledge to FPB developers.

1.5. In addition to reporting and complaints management, the solution should enhance public access to regulatory information by providing multiple digital engagement channels. This includes enabling members of the public to access regulatory guidance, frequently asked questions, educational content, and other FPB services through the FPB website and a WhatsApp channel, thereby improving accessibility, public awareness, and the overall citizen experience.

2. BUSINESS NEED

The primary objective of this project is to design, develop, implement, and support a modern, secure, and integrated digital public engagement platform that enhances the Film and Publication Board's (FPB) ability to deliver accessible, responsive, and citizen-centric digital services.

The solution must support the FPB's regulatory mandate by improving how members of the public engage with the organisation, report harmful and prohibited content, access information, and receive assistance through modern digital channels.

Specifically, the project seeks to:

- **Modernise the FPB's public digital services** by replacing legacy web-based reporting platforms with a responsive, cloud-based digital solution that provides an improved user experience across web and mobile devices.
- **Improve public accessibility** by providing intuitive, user-friendly digital channels that enable members of the public to easily report harmful and prohibited content, submit complaints, and access regulatory information at any time.
- **Strengthen the reporting of Child Sexual Abuse Material (CSAM), online child exploitation, and other prohibited online content** by providing secure, confidential, and streamlined reporting mechanisms that encourage timely public reporting while protecting sensitive information.

- **Enhance the reporting and management of cyber-related complaints**, including cyberbullying, revenge pornography, online harassment, harmful digital communications, online scams, and other online safety concerns falling within the FPB's legislative mandate.
- **Implement intelligent workflow automation** to reduce manual processing, improve operational efficiency, automate acknowledgements, notifications, routing, escalation of cases, and minimise administrative overhead.
- **Integrate seamlessly with the FPB's Halo ITSM platform** to enable automated case creation, assignment, tracking, escalation, reporting, and lifecycle management of complaints and incidents.
- **Introduce Artificial Intelligence (AI)-powered digital assistants** to provide automated guidance to members of the public during the reporting process, answer frequently asked questions, assist FPB officials with routine enquiries, and improve overall service delivery while ensuring appropriate escalation to human officials where required.
- **Provide comprehensive case management and reporting capabilities** through configurable dashboards, analytics, and management reports that support operational monitoring, performance measurement, regulatory oversight, and evidence-based decision-making.
- **Provide a secure, scalable, and cloud-based solution built on Microsoft Power Platform**, leveraging Microsoft Power Apps, Power Automate, Dataverse, Microsoft Copilot, and other Microsoft technologies to maximise the FPB's existing Microsoft 365 investment.
- **Ensure compliance with applicable legislation and security standards**, including the Protection of Personal Information Act (POPIA), the Cybercrimes Act, the Films and Publications Act, Minimum Information Security Standards (MISS), and applicable Government ICT security frameworks.
- **Provide an extensible digital platform** that can accommodate future enhancements, additional digital services, AI capabilities, integration with other government systems, and evolving regulatory requirements without requiring significant redevelopment.

- **Improve citizen trust and service delivery** by providing reliable, transparent, and always-available digital channels that enhance public confidence in the FPB's ability to receive, manage, and respond to reports of harmful online content.
- Enhance the WhatsApp Business account by integrating an AI-powered solution to automate responses, provide real-time public assistance, route enquiries, and improve access to organizational information and services.

3. OBJECTIVES

The objectives of the project are summarised as follows:

- Acquire Microsoft Power Platform licensing for 36 months.
- Implement Microsoft Power Pages.
- Modernise the Hotline and Complaints Portals.
- Develop Android and iOS mobile applications.
- Implement Public and Internal AI Chatbots across the FPB website, Public Digital Engagement Portal, Hotline and Complaints Portals, mobile applications, and WhatsApp to provide regulatory information, assist with reporting and complaints, answer frequently asked questions, and support citizen engagement.
- Automate complaints and reporting workflows.
- Provide knowledge transfer to FPB developers.
- Implement WhatsApp Business with AI-assisted public engagement features.

4. SCOPE OF WORK

The successful bidder shall provide all professional services, software licensing, configuration, development, implementation, integration, testing, training, documentation, deployment, and post-implementation support required to deliver the complete solution.

The scope shall include, but not be limited to, the following:

4.1 Microsoft Power Platform Premium Licensing

The successful bidder shall supply, configure, maintain and support all Microsoft licences required to implement, operate and support the proposed solution for a period of thirty-six (36) months. This includes, but is not limited to, Microsoft Power Platform, Microsoft Power Pages, Microsoft Copilot Studio, Microsoft Dataverse and any other Microsoft licences required to deliver the full scope of this project. The bidder shall clearly identify all proposed licences and quantities in its pricing schedule

4.2 Microsoft Power Pages Licensing and Configuration

Provide Microsoft Power Pages licensing and configure a secure, scalable, and highly available public-facing digital platform that enables members of the public to access FPB online services through responsive web interfaces accessible from desktop and mobile devices.

4.3 Microsoft Copilot Studio Licensing

Provide Microsoft Copilot Studio licensing for thirty-six (36) months, including the configuration and deployment of AI-powered conversational agents to support both public users and FPB officials. The solution shall support secure integration with Microsoft Power Platform and Microsoft 365 services.

4.4 Migration of the Existing Hotline Portal

Migrate the existing FPB Hotline reporting portal to Microsoft Power Pages, ensuring that existing business functionality is preserved and enhanced. The bidder shall modernise the user interface, improve accessibility, strengthen security, and optimise the reporting process while minimising disruption to existing services.

4.5 Migration of the Existing Complaints Portal

Migrate the current Complaints Management Portal to Microsoft Power Pages and enhance the solution with improved workflow automation, receiving, case routing, validation, reporting

capabilities, and integration with back-end systems. Existing data and business processes shall be preserved where applicable.

The new Complaints Portal must maintain a centralised complaints register that captures the date received, acknowledgement details, nature of complaint, complainant address, province, municipality, routing history, status and progress.

It must automatically calculate and monitor turnaround times against the prescribed 60-day resolution period, with alerts and escalation notifications for complaints approaching or exceeding the deadline. The portal must provide searchable, filterable reporting and trend analysis by complaint category, date received, status, province, municipality, routing outcome and turnaround-time performance.

4.6 Development of Mobile Applications

The mobile applications shall provide the same core functionality as the Microsoft Power Pages portals, including user registration where applicable, submission of reports and complaints, document and media uploads, case tracking, push notifications, access to regulatory information, AI chatbot functionality, and integration with Halo ITSM through the Power Platform.

4.7 Development of an AI-Powered Public Chatbot

Develop and implement an AI-powered public chatbot using Microsoft Copilot Studio to provide first-line digital assistance across the FPB website, Public Digital Engagement Portal, Hotline Portal, Complaints Portal, mobile applications, and WhatsApp. The chatbot shall provide regulatory information, answer frequently asked questions, guide users through reporting and complaints processes, assist with navigation of FPB digital services, and escalate enquiries to designated FPB officials where appropriate.

4.8 Development of an Internal Microsoft Copilot Assistant

Develop an internal AI assistant using Microsoft Copilot technologies to improve employee productivity and operational efficiency. The assistant shall support FPB officials by providing quick access to policies, procedures, knowledge articles, standard operating procedures, regulatory guidance, frequently used documentation, and internal business information, while maintaining appropriate security controls and role-based access.

4.9 Integration Services

Integrate the solution with existing FPB enterprise systems, including but not limited to:

- Halo ITSM for automated case creation and management.

- Microsoft Entra ID (Azure Active Directory) where applicable.
- Microsoft 365 services.
- Email and notification services.
- Microsoft Dataverse.
- Existing FPB digital platforms and approved APIs.

4.10 Workflow Automation

Configure automated business processes using Microsoft Power Automate to support complaint routing, approvals, notifications, escalations, acknowledgements, service requests, and reporting workflows, reducing manual intervention and improving operational efficiency.

4.11 Security and Compliance

Implement appropriate security controls, including role-based access control, encryption, audit logging, secure authentication, vulnerability management, and compliance with POPIA, the Films and Publications Act, the Cybercrimes Act, and applicable Government ICT security standards.

4.12 Training, Documentation and Knowledge Transfer

The service provider must provide comprehensive administrator, technical and end-user training on how to use and support the solution. Training must include an initial implementation phase programme, comprising at least one half-day session for all user groups, followed by biannual refresher training for the duration of the three-year contract.

The service provider must also provide complete technical documentation, user manuals, system architecture documentation, operational procedures and knowledge transfer to designated FPB officials to ensure sustainable long-term operation and support of the solution.4.13 WhatsApp Business Integration and AI Engagement

The service provider must implement and configure WhatsApp Business as another official FPB public engagement channel, replacing the current standard WhatsApp solution. The platform must incorporate AI-enabled features to provide automated responses to frequently asked questions, regulatory information, reporting and complaints guidance, and seamless escalation of complex enquiries to relevant FPB officials.

5. Technical Requirements

The proposed solution shall, at a minimum, meet the following technical requirements:

- Microsoft 365 Integration : Seamless integration with Microsoft 365 services, including Microsoft Entra ID, Outlook, Teams, SharePoint, and other supported Microsoft services.
- Microsoft Power Pages : Development of secure, responsive, and accessible public facing web portals using Microsoft Power Pages.
- Microsoft Power Apps : Development of low-code business applications to support complaint management, administration, and internal business processes.
- Microsoft Power Automate : Automation of business workflows, notifications, approvals, case routing, and system integrations.
- Microsoft Dataverse : Secure data storage and management using Microsoft Dataverse as the primary application data platform where applicable.
- Secure APIs and Custom Connectors : Development of secure APIs and custom connectors to enable integration with Halo ITSM and other approved FPB enterprise systems.
- Role-Based Security : Implementation of role-based access controls to ensure users only access information appropriate to their assigned responsibilities.
- Audit Logging : Comprehensive audit trails capturing user activities, transactions, system changes, and administrative actions.
- POPIA Compliance : Compliance with the Protection of Personal Information Act (POPIA) and implementation of appropriate security, privacy, and data protection controls.
- The successful bidder must provide consent for FPB to publish the required bidder information on its website.

- Reporting and Analytics : Configurable dashboards and reporting capabilities to support operational monitoring, performance management, and management reporting.

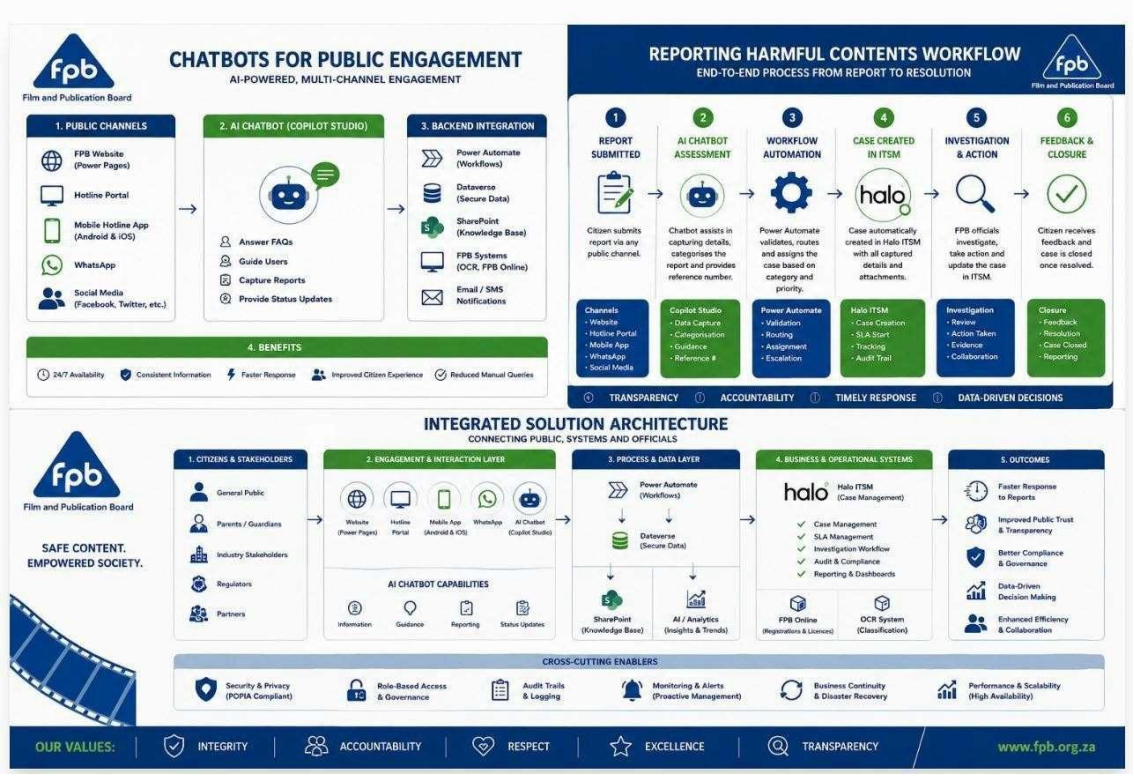


Figure 1: High-Level Solution Overview

6. Deliverables

The successful bidder shall deliver, at a minimum, the following:

- A fully configured and operational Microsoft Power Platform environment.
- A secure Microsoft Power Pages platform configured for public-facing digital services.
- A modernised FPB Hotline Portal migrated to the new platform with enhanced functionality.
- A modernised Complaints Portal with improved workflow automation and case management capabilities.
- Fully functional Android and iOS mobile applications published and supported through the respective application stores.

- A fully configured AI-powered Public Chatbot integrated with the digital platforms, including the WhatsApp Business account
- An Internal Microsoft Copilot Assistant configured to support FPB officials with approved business knowledge and productivity functions.
- Integration with Halo ITSM, Microsoft 365, and other approved FPB enterprise systems.
- Complete technical, system architecture, user, and administrator documentation.
- Full source code, configuration files, APIs, and intellectual property developed specifically for the FPB, together with unrestricted access to the solution upon project completion.
- Comprehensive training, knowledge transfer, and skills transfer for designated FPB technical and business users.

7. Implementation Approach

The bidder shall submit a detailed Project Implementation. The plan shall include governance, milestones, resources, risks, timelines, testing, deployment and knowledge transfer activities.

- The Bidder must Demonstrate capability to integrate solutions with Microsoft 365, Microsoft Entra ID, Halo ITSM, and other enterprise systems through secure APIs.
- The Bidder must have Proven experience in the design, development, and deployment of Android and iOS mobile applications.
- The Bidder must Demonstrate experience in implementing AI-powered chatbot or Copilot solutions within enterprise or public sector environments.

Phase	Duration	Activities	Deliverables
1. Project Initiation & Licensing	Month 1	Project initiation, licensing, environment setup	Approved Project Plan and activated licences
2. Solution Design	Month 2	Business analysis and architecture	Approved design
3. Portal Modernisation	Months 3-5	Hotline & Complaints migration to Power Pages	Modernised portals
4. Mobile App	Months 4-6	Android & iOS development	Mobile application
5. AI Chatbots	Months 5-7	Public & Internal Copilot	Operational AI assistants
6. UAT & Go-Live	Months 7-8	Testing and deployment	Production solution
7. Support & Knowledge Transfer	Months 9-12	Training, optimisation and support	Project closure

SUBMISSION REQUIREMENTS:

The service providers must(Compulsory) furnish the following information as part of the bid response:

- Detailed company profile indicating the company's physical location. And . Proven experience in implementing Microsoft Power Platform, including Power Pages, Power Apps, Power Automate, Dataverse, and Microsoft Copilot Studio.

- Submission of a detailed implementation methodology, including project plan, migration approach, testing, deployment, and post-implementation support.
- Submission of a comprehensive knowledge transfer and training plan to ensure sustainability of the solution.
- A detailed pricing schedule/breakdown clearly showing licensing, implementation, support, and maintenance costs.
- The bidder must be an authorised Microsoft Cloud Solution Provider (CSP), or partner with an authorised CSP, Proof of accreditation must be submitted.

Gate 1: Mandatory Requirements

The following duly completed and signed standard bidding documents (SBD) should be included in the tender proposal for pre-qualification:

Document that must be submitted	Document that must be submitted	
Invitation to Bid – Bidder Disclosure	Yes	Complete and sign the supplied document
Tax Status	Yes	Tax Compliance Pin must be submitted with the bid. The validity of the Tax Clearance Certificate/Tax Compliance Pin issued by the South African Revenue Services certifying that the tax status of the Bidder

		is in order will be verified against the information recorded in the Central Supplier Database (CSD) In the event where the Bidder submits a hard copy of the Tax Clearance Certificate, the CSD verification outcome will take precedence
Bidder disclosure – SBD 4	Yes	Complete and sign the supplied document
Preference Point Claim Form – SBD 6.1	Yes	Non-submission will lead to a zero (0) score on BBBEE
Registration on Central Supplier Database (CSD)	Yes	All bidders must be registered as a service provider on the Central Supplier Database (CSD). If you are not registered proceed to complete the registration of your company prior to submitting your proposal. Visit https://secure.csd.gov.za to obtain your vendor number.
Financial proposal in a separate envelope	Yes	Submit original

Gate 2 Technical Evaluation Criteria = 100 points

All bidders that have met the Pre-qualification criteria in (Gate 1) will be evaluated in Gate 2 for functionality. Functionality will be evaluated as follows:

Bidders will be evaluated out of 100 points; and are required to achieve a minimum of 70 out of 100 points to be evaluated in Gate 3.

Functionality Evaluation Methodology

Each functionality criterion will be evaluated on a scale of 1 to 5, using the descriptions in the table below. The weighted score for each criterion will be calculated as follows:

Weighted Score = (Score Awarded ÷ 5) × Criterion Weight

The bidder's total functionality score will be the sum of all weighted scores. Bidders must achieve a minimum score of 70 out of 100 for functionality to proceed to the next stage of evaluation.

For example, Company Experience is now 30 points. If a bidder gets 4 (Good):

$$(4 \div 5) \times 30 = 24 \text{ points}$$

Technical Functional criteria	Weight	Applicable scores					
		1 Poor	2 Fair	3 Average	4 Good	5 Excellent	Evidence
Relevant Company Experience The bidder must demonstrate experience in implementing Microsoft Power Platform, Power Pages, Microsoft Copilot Studio, enterprise mobile applications and digital transformation solutions of a similar nature. Supporting reference letters must be provided.	**30**	No relevant experience	1 reference letter similar implementation	2–3 reference letters of similar implementations	4–5 similar reference letters of similar implementations	More than 5 similar reference letters of similar implementations	Reference Letters

Technical Functional criteria	Weight	Applicable scores					
		1 Poor	2 Fair	3 Average	4 Good	5 Excellent	Evidence
Project Methodology and Implementation Approach The bidder must submit a detailed implementation methodology covering project planning, licensing, migration, development, testing, deployment, support, project governance and risk management.	**20**	N/A	N/A	Methodology adequately addresses the requirements with time lines	Comprehensive methodology with clear implementation phases with time lines	Exceptional methodology demonstrating a clear implementation approach, risk mitigation, governance and sustainability with time lines	Detailed implementation methodology governance and sustainability with time lines

Project Manager CV and relevant ICT project exposure	**3**	No CV submitted, or CV does not demonstrate relevant ICT project-management experience.	CV submitted but shows limited exposure to ICT implementation projects.	CV demonstrates participation in ICT implementation projects, with responsibilities reasonably described.	CV clearly demonstrates management of several relevant ICT implementation projects, including scope, timelines, stakeholders and delivery responsibilities.	CV clearly demonstrates leadership of multiple complex ICT implementation projects, with substantial responsibility for planning, governance, risk, implementation and delivery.	CV detailing relevant projects, role, responsibilities and dates.
Project Manager qualification	**5**	No qualification submitted.	Qualification is submitted but is not relevant to project management, ICT or a related field.	Relevant diploma in Project Management, Information Technology or related field.	Relevant degree or advanced diploma in Project Management, Information Technology or related field.	Relevant degree plus a postgraduate qualification or additional advanced qualification in Project Management, ICT or a related field.	Certified copies of qualifications.

Experience managing ICT implementation projects	**8**	Less than 1 year of relevant experience.	1 year to less than 3 years of relevant experience.	3 years to less than 4 years of relevant experience.	4 years to less than 5 years of relevant experience.	5 years or more of relevant experience.	CV showing verifiable employment/project dates and ICT implementation project-management responsibilities.
Professional project-management certification	**4**	No project-management certification submitted.	Training certificate or short course only; no recognised professional certification.	Recognised entry-level certification, such as CAPM (Certified Associate in Project Management), PRINCE2 Foundation or equivalent.	Recognised practitioner-level certification, such as PRINCE2 Practitioner, PMP or equivalent.	Holds both a recognised practitioner-level project-management certification and an additional relevant professional certification.	Valid certificates or official certification transcripts.
Total Project Manger	**20**						

Technical Functional criteria	Weight	Applicable scores					
		1 Poor	2 Fair	3 Average	4 Good	5 Excellent	Evidence
Technical Team **Relevant CVs and technical roles**	**5**	Fewer than 3 CVs submitted, or CVs do not demonstrate relevant roles.	Three CVs submitted, but limited relevance to the required solution areas.	At least 3 CVs submitted, collectively demonstrating relevant experience in the required solution areas.	At least 3 strong, relevant CVs, with clear responsibilities and demonstrated delivery in most solution areas	Four or more strong, relevant CVs, collectively demonstrating clear delivery experience across all required solution areas.	CVs detailing roles, responsibilities, projects and dates of employment.

Relevant technical experience	**10**	Less than 5 years' combined relevant experience.	5–9 years' combined relevant experience.	10–14 years' combined relevant experience.	15–19 years' combined relevant experience.	20 or more years' combined relevant experience.	CVs showing verifiable years of experience in Power Platform, Power Pages, AI/chatbot development, mobile applications and systems integration.

Qualifications	**5**	No relevant qualifications submitted.	Qualifications submitted but limited relevance to ICT, software development or the required solution areas.	At least 3 proposed resources hold relevant diplomas, degrees or equivalent qualifications .	At least 3 proposed resources hold relevant qualifications, including at least 2 degrees or advanced diplomas in ICT, software development or related fields.	All proposed resources hold relevant qualifications, including at least 3 degrees or advanced diplomas in ICT, software development or related fields.	Certified copies of qualifications.

Microsoft and specialist certifications	**10**	No relevant certifications submitted.	Certifications submitted, but none relate to Microsoft Power Platform or required specialist areas.	At least 1 proposed resource holds a relevant Microsoft Power Platform certification.	At least 2 proposed resources hold relevant Microsoft certifications, covering Power Platform and at least one other required solution area.	At least 3 proposed resources hold relevant Microsoft/specialist certifications, collectively covering Power Platform, Power Pages, AI/Copilot Studio, mobile development or systems integration.	Valid certification certificates or official certification transcripts.
Total Technical Team	**30**						
Technical Functional Criteria Total	**100**						

ALL POINTS CLAIM FOR SPECIFIC GOALS IN THE BID MUST BE SUPPORTED BY THE

FOLLOWING: TABLE A BBBEE SCORECARD GUIDELINE:

	80/20 Preferential Point System BB-BEE score of companies: Level 1 9 Points Level 2 8 Points Level 3 7 Points Level 4 6 Points Level 5 5 Points Level 6 4 Points Level 7 3 Points Level 8 2 Points Non-compliant 0	

Only Bidders that have met the **70 points threshold** (**Gate 2)** will proceed to price and specific goals. Price and Specific Goals will be evaluated as follows:
Responsive bids will be adjudicated on the 80/20-preference point system in terms of which points are awarded to bidders on the basis of:

- The bid price (maximum 80 points)
- Points claim for specific goals (maximum 20 points)

a) CIPC (Companies and Intellectual Properties Commission)
b) Sworn affidavit /BBBEE certificate indicating the level of ownership in the enterprise/person historical disadvantaged by unfair discrimination on the basis of race
c) CSD Full Report (Central Supplier Database)
d) Proof business address, Gauteng or National

SBD 3.1

PRICING SCHEDULE – FIRM PRICES
(PURCHASES)

Name of bidder…….…….……..	Bid number…**RFT02 2026_2027**……
Closing Time 11:00	Closing date…**……..**

OFFER TO BE VALID FOR…120…DAYS FROM THE CLOSING DATE OF BID.

ITEM NO.	QUANTITY	DESCRIPTION	BID PRICE IN RSA CURRENCY ** (ALL APPLICABLE TAXES INCLUDED)

- Required by: ……..……..….
- At: ……..……..
  ……
- Brand and model ……..……..….
- Country of origin ……..……..….
- Does the offer comply with the specification(s)? *YES/NO
- If not to specification, indicate deviation(s) ……..……..….
- Period required for delivery ……..……..….
  *Delivery: Firm/not firm
- Delivery basis ……..……..……

Note: All delivery costs must be included in the bid price, for delivery at the prescribed destination.

** "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

*Delete if not applicable

10 PRICING INSTRUCTION

10.1 General

10.1.1 This section provides the tenderer with guidelines and requirements with regard to the completion of the Price Schedule. The Schedule has to be completed in black ink and the tenderer is referred to the Tender Specifications in regard to the correction of errors.

10.1.2 The Price Schedule shall be read with all the documents which form part of this Contract.

10.1.3 The following words shall have the meanings hereby assigned to them:

Unit: The unit of measurement for each item of work in terms of the Specifications and the Project Specifications.

Quantity: The number of units of work for each item.

Rate: The payment per unit of work at which the tenderer tenders to do the work.

Price: The product of the quantity and the rate tendered for an item.

Lump sum: An amount tendered for an item, the extent of which is described in the Price Schedule, the Specification and the Scope of Work, but the quantity of work of which is not measured in any units.

10.2 Units of Measurements

The units of measurement described in the Price Schedule are metric units.

Abbreviations used in the of Quantities are as follows:

Mm	=	millimetre	h	=	hour
M	=	metre	kg	=	kilogram
km	=	kilometre	t	=	ton (1000kg)
m2	=	square metre	no.	=	number
m2.pass	=	square metre pass	sum	=	lump sum
ha	=	hectare	MN	=	meganewton
m3	=	cubic metre	MN.m	=	meganewton-metre
m3.km	=	cubic metre-kilometre	PC sum	=	Prime Cost sum
l	=	litre	Prov sum	=	Provisional sum
kl	=	kilolitre	%	=	Per cent
MPa	=	megaspascal	kW	=	kilowa

10.3 Rates

10.3.1 This price list has columns for quantity, rate and price for the goods. Entries in these columns are made as follows:

10.3.2 If the Supplier is to be paid an amount for the goods which is a fixed price for an item or a fixed price for each of a series of items, the tendering supplier enters the amount in the price column only, the other two columns being left blank.

10.3.3 If the Supplier is to be paid an amount for the goods which is the unit rate for each item multiplied by the quantity of the item supplied, (i.e., a 'Price Schedule' arrangement) - the tendering supplier enters the rate which is then multiplied by the quantity (which has been entered either by him or by the Purchaser) to produce the price which is also entered.

10.3.4 If the Supplier is to be paid an amount for an item of the goods which is the rate multiplied by the quantity supplied -whatever that quantity turns out to be (i.e., a 'Schedule of rates' arrangement) - the tendering supplier enters the rate only, the other two columns being left blank. The tendering supplier's offer cannot include a total of the prices which covers all the items which the Supplier has to supply if any of the supply is dealt with using items with a rate only.

10.3.5 Rate only entries must not be made for work covered by other items.

CORRECTION OF ENTRIES MADE BY TENDERER

Any entry made by the Tenderer in the Price Schedule, forms, etc, which the tenderer desires to change, shall not be erased or painted out. A line shall be drawn through the incorrect entry and the correct entry shall be written above in black ink and the full signature of the Tenderer shall be placed next to the correction.

PART A
INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (*NAME OF DEPARTMENT/ PUBLIC ENTITY*)					
BID NUMBER:	RFT02 2026_2027	CLOSING DATE:	02 DECEMBER 2026	CLOSING TIME:	11:00AM
DESCRIPTION	APPOINTMENT OF SERVICE PROVIDER FOR THE SUPPLY OF MICROSOFT POWER PLATFORM LICENSING AND DESIGN, DEVELOPMENT, IMPLEMENTATION AND SUPPORT OF THE FILM AND PUBLICATION BOARD (FPB) PUBLIC DIGITAL ENGAGEMENT AND AI CHATBOT PLATFORM FOR A PERIOD OF THREE (3) YEARS				
BID RESPONSE DOCUMENTS MAY BE DEPONSITED IN THE BID BOX SITUATED AT *(STREET ADDRESS)*					

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO		**TECHNICAL ENQUIRIES MAY BE DIRECTED TO:**	
CONTACT PERSON	**SCM**	CONTACT PERSON	**SCM**
TELEPHONE NUMBER	**012 003 1400**	TELEPHONE NUMBER	**012 003 1400**
FACSIMILE NUMBER		FACSIMILE NUMBER	
E-MAIL ADDRESS	**tenders@fpb.org.za**	E-MAIL ADDRESS	**tenders@fpb.org.za**

SUPPLIER INFORMATION						
NAME OF BIDDER						
POSTAL ADDRESS						
STREET ADDRESS						
TELEPHONE NUMBER	CODE	(010)	NUMBER			
CELLPHONE NUMBER						
FACSIMILE NUMBER	CODE		NUMBER			
E-MAIL ADDRESS						
VAT REGISTRATION NUMBER						
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		**OR**	CENTRAL SUPPLIER DATABASE No:	MAAA	
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX] Yes ☐ No ☐		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		[TICK APPLICABLE BOX] Yes☐ No☐	
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]						

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes ☐No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR **THE GOODS /SERVICES /WORKS OFFERED?**	☐Yes ☐No [IFYES,ANSWER THE QUESTIONNAIRE BELOW]

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	☐YES ☐NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?	☐YES ☐ NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	☐YES ☐NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	☐YES ☐ NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	☐ YES ☐ NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.

PART B
TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:	
1.1.	BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2.	**ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
1.3.	THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4.	**THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).**

2. TAX COMPLIANCE REQUIREMENTS	
2.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3	APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4	BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5	IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6	WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7	NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER: ……

CAPACITY UNDER WHICH THIS BID IS SIGNED: ……
(Proof of authority must be submitted e.g. company resolution)

DATE: ……

SBD4

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest1 in the enterprise,
employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	**Identity Number**	**Name of State institution**

[1] the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

……

……

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

……

……

3 DECLARATION

I, the undersigned, (name) .....in submitting the accompanying bid, do hereby make the following statements that I certify to betrue and complete in every respect:

3.1 I have read and I understand the contents of this disclosure;

3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;

3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication

between partners in a joint venture or consortium2 will not be construed as collusive bidding.

3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

---

[2] Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property,capital, efforts, skill and knowledge in an activity for the execution of a contract.

…… ……

Signature Date

…… ……

Position Name of bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information andserves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

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1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

(*delete whichever is not applicable for this tender*).

a) The applicable preference point system for this tender is the 90/10 preference point system.

b) The applicable preference point system for this tender is the 80/20 preference point system.

c) Either the 90/10 or 80/20 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

(a) Price; and

(b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	**100**

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

(a) **"tender"** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;

(b) **"price"** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;

(c) **"rand value"** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

(d) **"tender for income-generating contracts"** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and

(e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 **or** **90/10**

$$Ps = 80\left(1 - \frac{Pt - P\,min}{P\,min}\right) \quad \text{or} \quad Ps = 90\left(1 - \frac{Pt - P\,min}{P\,min}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. **POINTS AWARDED FOR PRICE**

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 **or** **90/10**

$$Ps = 80\left(1 + \frac{Pt - P\,max}{P\,max}\right) \quad \text{or} \quad Ps = 90\left(1 + \frac{Pt - P\,max}{Pmax}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:

4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

(a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or

(b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

***Note to tenderers: The tenderer must indicate how they claim points for each preference pointsystem.*)**

The specific goals allocated points in terms of this tender	Numberof points allocated (90/10 system) (To be completed by the organ of state)	Numberof points allocated (80/20 system) (To be completed bythe organ of state)	Numberof points claimed (90/10 system) (To be completed by the tenderer)	Numberof points claimed (80/20 system) (To be completed by the tenderer)
BBBEE scored card referto table A for guideline		9		
EME and/QSE		2		
51% women or more owned		4		
51% youth or more owned		3		
51% Owned by Persons with Disabilities		1		
Gauteng		1		
National		0		

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm……

4.4. Company registration number: ……..

4.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Public Company

☐ Personal Liability Company

☐ (Pty) Limited

☐ Non-Profit Company

☐ State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

i) The information furnished is true and correct;

ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;

iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;

iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –

(a) disqualify the person from the tendering process;

(b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;

(c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;

(d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and

(e) forward the matter for criminal prosecution, if deemed necessary.

……..

SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME: ……..

DATE: ……..

ADDRESS: ……..

……..

……..

……..

Annexure A

GOVERNMENT PROCUREMENT

GENERAL CONDITIONS OF CONTRACT

NOTES

The purpose of this document is to:

(i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and

(ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.

- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if (applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Contract amendments
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Dumping and countervailing duties
25. Force Majeure
26. Termination for insolvency
27. Settlement of disputes
28. Limitation of liability
29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties
33. National Industrial Participation Programme (NIPP)

General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:

1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.

1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.

1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.

1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.

1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.

1.7 "Day" means calendar day.

1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.

1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.

1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.

1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.

1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable.

Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.

1.14 "GCC" means the General Conditions of Contract.

1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.

1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.

1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.

1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.

1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.

1.20 "Project site," where applicable, means the place indicated in bidding documents.

1.21 "Purchaser" means the organization purchasing the goods.

1.22 "Republic" means the Republic of South Africa.

1.23 "SCC" means the Special Conditions of Contract.

1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:

(a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
(b) a cashier's or certified cheque

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

8.1 All pre-bidding testing will be for the account of the bidder.

8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.

8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.

8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.

8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.

8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.

8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with

supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

(a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
(b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
(c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
(d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and

(e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

(a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
(b) in the event of termination of production of the spare parts:
  (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
  (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.

16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.

16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

17. Prices

17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

18. Contract amendments

18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

19. Assignment

19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

20. Subcontracts

20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

21. Delays in the supplier's performance

21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.

21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

(a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;

(b) if the Supplier fails to perform any other obligation(s) under the contract; or

(c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard

the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

(i) the name and address of the supplier and / or person restricted by the purchaser;
(ii) the date of commencement of the restriction
(iii) the period of restriction; and
(iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security,

damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

27.5 Notwithstanding any reference to mediation and/or court proceedings herein,

(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
(b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;

(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

29. Governing language

29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

30. Applicable law

30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

31. Notices

31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice

31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

32. Taxes and duties

32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

33. National Industrial Participation (NIP) Programme

33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.