

PART A

INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE DEPARTMENT OF TOURISM

BID NUMBER:	NDT0005/25	CLOSING DATE:	17 DECEMBER 2025	CLOSING TIME:	11H00
DESCRIPTION	APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES IN 2025/26 FINANCIAL YEAR.				

BID RESPONSE DOCUMENTS SHOULD BE DEPOSITED IN THE TENDER BOX SITUATED AT:

PHYSICAL ADDRESS:
 17 TREVENNA STREET
 SUNNYSIDE
PRETORIA
 0002

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO

TECHNICAL ENQUIRIES MAY BE DIRECTED TO:

CONTACT PERSON	Merriam Nthani	CONTACT PERSON	Joyce Mphuthi
TELEPHONE NUMBER	012 444 6230	TELEPHONE NUMBER	012 444 6320
E-MAIL ADDRESS	mnthani@tourism.gov.za	E-MAIL ADDRESS	jmphuthi@tourism.gov.za

SUPPLIER INFORMATION

NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	☐ Yes ☐ No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?		☐ Yes ☐ No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	☐ YES	☐ NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?	☐ YES	☐ NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	☐ YES	☐ NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	☐ YES	☐ NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	☐ YES	☐ NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.

PART B

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED DATE AND TIME TO THE CORRECT ADDRESS. ALL COMPLETED DOCUMENTS SHOULD BE SEND TO DELIVERED AT **TOURISM HOUSE, 17 TREVENNA STREET, SUNNYSIDE, PRETORIA 0002**. PHYSICAL SUBMISSION OR HAND DELIVERED RFP DOCUMENTS MUST BE COMPLETED IN THE REGISTER. BIDDERS FAILURE TO COMPLETE THE REGISTER MAY INVALIDATE THE RFP. LATE RFP WILL NOT BE CONSIDERED WHEN MAKING A DECISION TO AWARD.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED – OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT. THE **STANDARDS BIDDING DOCUMENTS (SBD) FORMS MUST BE COMPLETED, SIGNED AND RETURNED** WITH THE RFQ / BID DOCUMENTS.
- 1.3. BIDDER'S ARE NOT ALLOWED TO ALTER THE CONTENT AND SEQUENCE OF INFORMATION IN THE SBD4 FORM.
- 1.4. THE UNDERSIGNED BIDDER DECLARES AND FURTHER AGREES TO HAVE READ 2010 VERSION OF THE GENERAL CONDITIONS OF CONTRACT (GCC) IS AVAILABLE ON THE NATIONAL TREASURY WEBSITE. TO ACCESS THE GCC THE BIDDER SHOULD CLICK THE FOLLOWING LINK <http://www.treasury.gov.za/divisions/ocpo/sc/GeneralConditions/> OR DOWNLOAD THE DOCUMENT FROM THE NATIONAL TREASURY.
- 1.5. THE **80 / 20** PREFERENTIAL POINT SYSTEM WILL BE APPLIED WHEREIN **80** POINTS IS FOR PRICE AND **20** POINTS IS FOR SPECIFIC GOALS. TENDERS WITH A RAND VALUE OF BETWEEN R 30 000 BUT NOT EXCEEDING R 50 MILLION (INCLUSIVE OF ALL APPLICABLE TAXES). FIRSTLY, THE BID SUBMISSION / RFQ WILL EVALUATED IN LINE WITH THE SET CRITERIA OR FUNTIONALITY (*IF APPLICABLE*) AND THEREAFTER PROPOSAL WILL BE EVALUATED ON POINTS FOR PRICE AND SPECIFIC GOALS.
- 1.6. THE DEPARTMENT WILL APPLY THE 80/20 POINT SYSTEM IN RESPECT OF INVITATION TO THIS BID.
- 1.7. POINTS SCORED FOR **SPECIFIC GOALS WILL BE ADDED TO THE POINTS SCORED FOR PRICE** AND THE TOTAL WILL BE ROUNDED OFF TO THE **NEAREST TWO (2) DECIMAL PLACES**.
- 1.8. A **TENDER MUST BE AWARDED TO THE TENDERER WHO SCORE THE HIGHEST TOTAL NUMBER OF POINTS** IN TERMS OF THE PREFERENCE POINT SYSTEM (*PRICE AND SPECIFIC GOALS*) UNLESS OBJECTIVE CRITERIA IN TERMS OF SECTION 2 (1)(F) OF THE PPPFA ACT NO 5 OF 2000 JUSTIFY THE AWARD OF THE TENDER TO ANOTHER TENDERER
- 1.9. THE DEPARTMENT RESERVES THE RIGHT TO **NEGOTIATE WITH THE BIDDERS PRIOR OR POST AWARD**.
- 1.10. THE DEPARTMENT MAY **ALLOCATE ZERO/NIL POINTS FOR SPECIFIC GOALS WHERE PROOF IS NOT SUBMITTED** WITH THE BID.
- 1.11. THE BID WILL BE VALID FOR A PERIOD OF 120 DAYS FROM THE DATE OF CLOSING.
- 1.12. THE DEPARTMENT RESERVES THE RIGHT NOT TO AWARD.

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE **WWW.SARS.GOV.ZA**
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

3. LIST OF RETURNABLES

BIDDERS SHOULD PLEASE ADHERE TO THE FOLLOWING INSTRUCTIONS

- a) TICK APPLICABLE BOX IF DOCUMENT IS SUBMITTED
- b) COMPLETED AND SIGNED DOCUMENTS (*WHERE APPLICABLE*) SHOULD BE RETURNED / SUBMITTED BY THE BIDDER
- c) USE THE PRESCRIBED SEQUENCE IN ATTACHING THE **ANNEXURES** THAT COMPLETE THE BID DOCUMENT

ANNEXURES	DOCUMENT DERIPTION	YES	NO
PART A & B	IS BID INVITATION FORM AND TERMS AND CONDITIONS FOR BIDDING COMPLETED, SIGNED AND SUBMITTED?		
ANNEXURE A	(IF APPLICABLE) AUTHORITY FOR CONSORTIA OR JOINT VENTURES TO SIGN BID, JOINT VENTURES INVOLVEMENT DECLARATION AND SPECIAL RESOLUTION OF CONSORTIA OR JOINT VENTURES		
ANNEXURE B	IS PROOF OF OWNERSHIP BY WOMAN SUBMITTED? i.SHAREHOLDING (CERTIFICATE) PORTFOLIO BY PROOF OF REGISTRATION OF THE COMPANY WITH COMPANIES AND INTELLECTUAL PROPERTY REGISTRATION OFFICE (CIPRO) / COMPANIES INTELLECTUAL PROPERTY COMMISSION (CIPC). IN CASE OF JOINT VENTURE, A BIDDER MUST SUBMIT PROOF OF REGITRATION FOR BOTH ENTERPRISES;		

	ii. CERTIFIED COPY (COPIES) OF ID-DOCUMENT(S) OR OF THE WOMAN OR WOMEN; AND iii. A CSD FULL REPORT AND NOT SUMMARIZED PREFERABLY DRAWN PRIOR TO THE CLOSING DATE MUST BE SUBMITTED BY BIDDERS.		
ANNEXURE C	IS PROOF OF OWNERSHIP BY BLACK PERSON (S) SUBMITTED? i. SHAREHOLDING (CERTIFICATE) PORTFOLIO BY PROOF OF REGISTRATION OF THE COMPANY WITH COMPANIES AND INTELLECTUAL PROPERTY REGISTRATION OFFICE (CIPRO) / COMPANIES INTELLECTUAL PROPERTY COMMISSION (CIPC). IN CASE OF JOINT VENTURE, A BIDDER MUST SUBMIT PROOF OF REGISTRATION FOR BOTH ENTERPRISES; ii. CERTIFIED COPY (COPIES) OF ID-DOCUMENT(S) OF BLACK PERSON(S) ; AND iii. A CSD FULL REPORT AND NOT SUMMARIZED PREFERABLY DRAWN PRIOR TO THE CLOSING DATE MUST BE SUBMITTED BY BIDDERS.		
ANNEXURE D	QUALIFYING EXEMPTED MICRO ENTERPRISE (EME) – AND OR QUALIFYING SMALL ENTERPRISE (QSE) – MUST SUBMIT A VALID B-BBEE SWORN AFFIDAVIT (VALID FOR A PERIOD OF 12 MONTHS FROM THE DATE SIGNED BY THE COMMISSIONER) ACCOMPANIED BY CIPS BUSINESS REGISTRATION AND SHARE CERTIFICATE. IN CASE OF JOINT VENTURE TO CLAIM POINTS , A CONSOLIDATED B-BBEE CERTIFICATE ISSUED BY AN ACCREDITED VERIFICATION AGENCY, IRRESPECTIVE OF THE SIZE OF THE COMPANIES INVOLVED IN A JOINT VENTURE MUST BE SUBMITTED. THE DEPARTMENT CANNOT ACCEPT JOINT VENTURE AFFIDAVIT.		
ANNEXURE E	STANDARD BID DOCUMENTS (SBD4) FORM BIDDER'S DISCLOSURE.		
ANNEXURE F	STANDARD BID DOCUMENTS (SBD6.1) PREFERENCE POINTS CLAIM FORM.		
ANNEXURE G	PROVINCE BIDDING FORM		
ANNEXURE H	CERTIFIED COPY OF VALID B-BBEE CERTIFICATE.		
ANNEXURE I	PROOF OF OFFICE (A) VALID LEASE AGREEMENT / INVOICES AND OR (B) MUNICIPALITY STATEMENT (UTILITY BILL) NOT OLDER THAN THREE (3) MONTHS.		
ANNEXURE J	BIDDER'S RELEVANT EXPERIENCE AND TRACK RECORD.		
ANNEXURE K	PROJECT MANAGEMENT.		
ANNEXURE L	MANAGEMENT AND COORDINATION OF THE PROJECT.		
ANNEXURE M	QUALIFICATION OF KEY STAFF MEMBERS RESPONSIBLE FOR THE PROJECT.		
ANNEXURE N	ASSESSORS MUST BE SUBJECT MATTER EXPERTS AND ATTACH AN ASSESSOR CERTIFICATE.		
ANNEXURE O	MODERATOR/S MUST BE REGISTERED AS MODERATORS.		
ANNEXURE P	PROPOSAL WITH PROPOSED METHODOLOGY, PROJECT IMPLEMENTATION PLAN, RISK MITIGATION PLAN, AND STAKEHOLDER ENGAGEMENT PLAN.		
ANNEXURE Q	THE FINANCIAL OFFER SHOULD BE INCLUSIVE OF VAT.		

4. APPLICATION OF PREFERENCE POINT SYSTEM

4.1 DEFINITIONS

HISTORICALLY DISADVANTAGED INDIVIDUALS (HDI) IS DEFINED AS A SOUTH AFRICAN CITIZEN –

- a) WHO, DUE TO THE APARTHEID POLICY THAT WAS IN PLACE, HAD NO VOTING RIGHTS IN THE NATIONAL ELECTIONS PRIOR TO THE INTRODUCTION OF THE CONSTITUTION OF THE REPUBLIC OF SOUTH AFRICA, 1983 (ACT NO. 100 OF 1983) OR THE CONSTITUTION OF THE REPUBLIC OF SOUTH AFRICA, 1993 (ACT NO. 200 OF 1993) (*"THE INTERIM CONSTITUTION"*) AND OR
- b) WHO IS A WOMAN, AND / OR
- c) WHO HAS DISABILITY

4.2 WITH THE UNDERSTANDING THAT ANY PERSON WHO RECEIVED SOUTH AFRICAN CITIZENSHIP ON OR BEFORE THE INTRODUCTION OF THE INTERIM CONSTITUTION, WILL NOT BE DEEMED TO BE HDI.

4.3 ANY REFERENCE TO WORDS "BID" OR "BIDDER" HEREIN AND/OR IN ANY OTHER DOCUMENTATION SHALL BE CONSTRUED TO HAVE THE SAME MEANING AS THE WORDS "TENDER" OR "TENDERER".

4.4 **"A WOMAN"** REFERS TO A FEMALE PERSON WHO IS A SOUTH AFRICAN CITIZEN.

4.5 **"HDI EQUITY OWNERSHIP"** REFERS TO THE PERCENTAGE OF A PARTNERSHIP OR BUSINESS THAT IS OWNED BY INDIVIDUALS, OR IN THE CASE OF A COMPANY, THE PERCENTAGE OF SHARES WHICH IS OWNED BY INDIVIDUALS WHO ARE ACTIVELY INVOLVED IN THE MANAGEMENT DECISIONS AND DAY TO DAY OPERATIONAL ACTIVITIES OF THE COMPANY OR BUSINESS AND WHO EXERCISES CONTROL IN THE BUSINESS IN RELATION TO THEIR OWNERSHIP AT THE CLOSE OF TENDER. WHERE INDIVIDUALS ARE NOT

ACTIVELY INVOLVED IN THE MANAGEMENT AND DAY TO DAY OPERATIONAL ACTIVITIES OF THE BUSINESS AND WHO DOES NOT EXERCISE CONTROL IN RELATION TO THE PERCENTAGE OF THEIR OWNERSHIP, EQUITY OWNERSHIP POINTS CANNOT BE AWARDED.

- 4.6 **"BLACK PEOPLE"** IS A GENERIC TERM WHICH MEANS AFRICANS, COLOURED AND INDIANS WHO ARE CITIZENS OF THE RSA BY BIRTH OR DESCENT OR BY NATURALISATION BEFORE 27 APRIL 1994 OR AFTER.
- 4.7 **"EXEMPTED MICRO ENTERPRISE (EME)"** IN TERMS OF THE GENERIC CODES OF GOOD PRACTICE, IT REFERS TO AN ENTERPRISE WITH AN ANNUAL TOTAL REVENUE OF R 10 MILLION OR LESS.
- 4.8 **"QUALIFYING SMALL ENTERPRISE (QSE)"** IN TERMS OF THE GENERIC CODES OF GOOD PRACTICE, IT REFERS TO AN ENTERPRISE WITH AN ANNUAL TOTAL REVENUE OF BETWEEN R 10 MILLION AND R 50 MILLION.
- 4.9 **"SPECIFIC GOALS"** REFERS TO CONTRACTING WITH PERSONS, OR CATEGORIES OF PERSONS, HISTORICALLY DISADVANTAGED BY UNFAIR DISCRIMINATION ON THE BASIS OF RACE, GENDER OR DISABILITY AND IMPLEMENTING PROGRAMME AS PUBLISHED IN THE GOVERNMENT GAZETTE NO. 16085 DATED 23 NOVEMBER 1994.

4.10 **80 / 20 PREFERENCE POINT SYSTEM**

TENDERERS WILL BE AWARDED POINTS AS FOLLOWS:

a)	TENDER PRICE	:	80 POINTS	} SPECIFIC GOALS - MAXIMUM OF 20 POINTS
b)	WOMEN OWNERSHIP	:	06 POINTS	
c)	BLACK OWNERSHIP	:	12 POINTS	
d)	SMME'S (EME OR QSE)	:	02 POINTS	

TOTAL 100 POINTS

- 4.11 THE POINTS SCORED FOR SPECIFIC GOALS WILL BE ADDED TO THE POINTS SCORED FOR PRICE AND THE TOTAL MUST BE ROUNDED OFF TO THE NEAREST 2 DECIMAL PLACES.

4.12 **TENDER PRICE**

THE FOLLOWING FORMULA WILL BE USED TO CALCULATE THE POINTS OUT OF 80 FOR PRICE IN RESPECT OF TENDER WITH A RAND VALUE NOT EXCEEDING R 50 MILLION (INCLUSIVE OF ALL APPLICABLE TAXES). THE LOWEST ACCEPTABLE TENDER MUST SCORE 80 POINTS FOR PRICE, AND OTHER TENDERS WHICH ARE HIGH IN PRICE MUST SCORE FEWER POINTS, ON PRO RATA BASIS.

$$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$$

WHERE -

PS = POINTS SCORED (AWARDED) FOR PRICE OF TENDER UNDER CONSIDERATION

PT = PRICE OF TENDER UNDER CONSIDERATION; AND

PMIN = PRICE OF THE LOWEST ACCEPTABLE TENDER

4.13 **SPECIFIC GOALS**

4.13.1 **% OWNED BY PEOPLE WHO ARE WOMEN**

A MAXIMUM OF SIX (06) POINTS WILL BE AWARDED TO A TENDERER WHO IS A WOMAN. EQUITY OWNERSHIP FOR WOMEN WILL BE DETERMINED BY THE % OF THE ENTERPRISE OWNED BY SUCH A PERSON OR BY THE % OF SHARES OWNED BY MEMBER/S WHO ARE ACTIVELY INVOLVED IN THE DAY TO DAY MANAGEMENT OF THE COMPANY OR ENTERPRISE. **DOCUMENTS REQUIRED ARE DETAILED ON ANNEXURE B ABOVE AND MUST BE SUBMITTED WITH THE RFQ/BID RESPONSE TO CLAIM POINTS.**

% OF ENTERPRISE OWNED BY WOMEN-----%

THUS, POINTS AWARDED: $6 \times \frac{\% WO}{100} =$

4.13.2 **% OWNED BY BLACK PEOPLE**

A MAXIMUM OF TWELVE (12) POINTS WILL BE AWARDED TO A TENDERER WHO IS A BLACK AND DID NOT HAVE VOTING RIGHTS ACCORDING TO THE DEFINITION OF AN HDI. EQUITY OWNERSHIP FOR BLACKS WILL BE DETERMINED BY THE % OF THE ENTERPRISE OWNED BY SUCH A PERSON OR BY THE % OF SHARES OWNED BY MEMBERS WHO ARE ACTIVELY INVOLVED IN THE DAY TO DAY ACTIVITIES OF THE COMPANY OR ENTERPRISE. **DOCUMENTS REQUIRED ARE DETAILED ON ANNEXURE C ABOVE AND MUST BE SUBMITTED WITH THE RFQ/BID RESPONSE TO CLAIM POINTS.**

% OF ENTERPRISE OWNED BY BLACK PERSON(S) WHO DID NOT HAVE VOTING RIGHTS.....%

THUS, POINTS AWARDED: $12 \times \frac{\% \text{ BO}}{100} =$

4.13.3 SMALL, MEDIUM AND MICRO ENTERPRISES (SMME'S)

A MAXIMUM OF TWO (2) POINTS WILL BE AWARDED TO A TENDERER WHO IS CLASSIFIED AS SMME

IS THE COMPANY CLASSIFIED AS EME OR QSE? **DOCUMENTS REQUIRED MUST BE SUBMITTED WITH THE RFQ/BID RESPONSE TO CLAIM POINTS.**

YES = 2 POINTS

NO = 0 POINT

4.14 THE DEPARTMENT CAN ONLY AWARD POINTS PROVIDED SUFFICIENT INFORMATION AND REQUIRED DOCUMENTS ARE CORRECTLY COMPLETED AND RETURNED WITH THE PROPOSALS IN LINE WITH LIST OF RETURNABLE DOCUMENTS ON PARAGRAPH THREE (3) ABOVE. POINTS OBTAINED FOR PRICE SHOULD BE ADDED TO POINTS OBTAINED FOR SPECIFIC GOALS.

4.15 INFORMATION ON THE DETAILED **CSD FULL REPORT (DIRECTORS / SHAREHOLDERS)** SHOULD BE THE SAME AND SUPPORTED BY **COPIES OF IDENTITY DOCUMENTS AND COMPANY REGISTRATION DOCUMENTS / SHAREHOLDER CERTIFICATES.**

5. CRITERIA FOR BREAKING DEADLOCK IN SCORING

- a) IF TWO OR MORE OF THE TENDERERS HAVE SCORED EQUAL TOTAL NUMBER OF POINTS, THE CONTRACT WILL BE AWARDED TO THE TENDERER THAT SCORED THE HIGHEST POINTS FOR SPECIFIC GOALS;
- b) IF TWO OR MORE TENDERES SCORE EQUAL TOTAL NUMBER OF POINTS IN ALL RESPECTS, THE AWARD WILL BE DECIDED BY THE DRAWING OF LOTS

6. PROTECTION OF PERSONAL INFORMATION ACT (POPIA) DISCLAIMER

6.1 COMPLIANCE WITH PERSONAL INFORMATION ACT, 4 OF 2013

PERSONAL INFORMATION SHARED WITH THE DEPARTMENT OF TOURISM (DEPARTMENT) SHALL BE TREATED WITH CONFIDENTIALITY AND IN COMPLIANCE WITH THE PROTECTION OF PERSONAL INFORMATION ACT, 4 OF 2013 (POPIA) AND OTHER APPLICABLE LAWS. FOR PURPOSES OF THIS DISCLAIMER, "PERSONAL INFORMATION" SHALL BE DEFINED AS DETAILED IN THE PROMOTION OF ACCESS TO INFORMATION ACT, ACT 2 OF 2000 (PAIA) AND POPIA, AND "PROCESSING" AND "FURTHER PROCESSING" SHALL BE READ, INTERPRETED AND UNDERSTOOD AS DETAILED AND DEFINED IN POPIA.

6.2 CONSENT TO PROCESSING AND FURTHER PROCESSING OF PERSONAL INFORMATION

THE DEPARTMENT MAY PROCESS AND FURTHER PROCESS RECEIVED PERSONAL INFORMATION, INTERNALLY OR EXTERNALLY, IN THE EXECUTION OF ITS MANDATE AND/OR AS REQUIRED BY LAW. THE DEPARTMENT MAY SHARE PERSONAL INFORMATION WITH ITS SERVICE PROVIDERS, AGENTS, CONTRACTORS, LEGAL AND OTHER PROFESSIONAL ADVISORS AUTHORISED TO PROCESS THIS INFORMATION. THE DEPARTMENT MAY THUS PLACE RECEIVED PERSONAL INFORMATION IN THE PUBLIC DOMAIN DUE TO THE NATURE AND REQUIREMENTS OF ITS WORK.

6.3 FURTHER PROCESSING OF PERSONAL INFORMATION

YOU FURTHER GRANT THE DEPARTMENT EXPRESS AND/OR IMPLIED PERMISSION TO FURTHER PROCESS RECEIVED PERSONAL INFORMATION AND PLACE IT IN THE PUBLIC DOMAIN, IN THE EXECUTION OF ITS MANDATE AND STATUTORY OBLIGATIONS.

6.4 DUTY OF CARE

THE DEPARTMENT VALUES YOUR PRIVACY AND SHALL TAKE ALL REASONABLE MEASURES TO PROTECT RECEIVED PERSONAL INFORMATION.

6.5 EXEMPTION FROM LIABILITY

THE DEPARTMENT (INCLUDING ITS OFFICIALS AND/OR EMPLOYEES) ACCEPTS NO LIABILITY WHATSOEVER, FOR ANY LOSS, DAMAGE (WHETHER DIRECT, INDIRECT, SPECIAL OR CONSEQUENTIAL) AND/OR EXPENSES OF ANY NATURE WHATSOEVER WHICH MAY ARISE AS A RESULT OF, OR WHICH MAY BE ATTRIBUTABLE DIRECTLY OR INDIRECTLY, FROM INFORMATION MADE AVAILABLE HEREIN, OR ACTIONS OR TRANSACTIONS RESULTING THEREFROM

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

IT IS THE RESPONSIBILITY OF THE BIDDER TO CAREFULLY READ THE BID DOCUMENT AND UNDERSTAND THE TERMS AND CONDITIONS OF THE BID AND ADHERE TO THE PRE-QUALIFICATION BID CONDITIONS AS STATED ON PARAGRAPH 4 BELOW.

SIGNATURE OF BIDDER:.....

CAPACITY UNDER WHICH THIS BID IS SIGNED:.....
(Proof of authority must be submitted e.g. company resolution)

DATE:.....

1. PURPOSE AND BACKGROUND

- 1.1. The Department of Tourism, through the Working for Tourism Programme, funds and implements the Tourism Monitors Programme, which is aligned to the Expanded Public Works Programme (EPWP). The EPWP is a South African Government initiative aimed at drawing a significant number of unemployed South Africans youths into productive work in a manner that enables them to gain skills and increase their capacity to earn income as well as to contribute in developing their communities and the country.
- 1.2. South Africa's tourism industry has long grappled with safety challenges that impact its reputation as a global destination. Incidents of crime directed at tourists and tourism products create a negative perception and reputation about a destination and in turn impact on both the visitor experience and visitor numbers. Crimes targeting tourists, such as hijackings, follow-on crimes, petty crimes and extortions by imposters, remain key concerns.
- 1.3. To address these challenges, the Department of Tourism adopted a multifaceted Tourism Safety Strategy. This strategy, implemented at both national and provincial levels, focuses on three thematic areas: proactive measures, responsive measures, and aftercare programs. Proactive measures aim to minimize risks by ensuring tourists feel secure even before their arrival, while responsive measures enhance rapid response to incidents. The aftercare program provides support to tourists affected by crimes.
- 1.4. The programme holds strategic importance as it not only supports the Tourism Safety Strategy but also integrates broader socio-economic objectives. It aligns with national strategies such as job creation, youth development, and community engagement, emphasising a collaborative approach across the public and private sectors.
- 1.5. The Tourism Monitors Programme addresses safety concerns while tackling unemployment by training and deploying unemployed youth at key tourism attractions. Its rationale lies in the dual need to enhance safety and provide economic opportunities for the youth. By enhancing safety and reducing crime, it helps restore confidence among international and domestic tourists, fostering increased visitor numbers and improved experiences. The Programme equips participants with skills and practical work experience, thus contributing to job creation, skills development and economic development. Moreover, its role in community development strengthens social cohesion and local economies, creating a virtuous cycle of growth and opportunity.
- 1.6. The Tourism Monitors Programme is aligned to Priority 1 of the Government of National Unity (GNU) as outlined in the Medium-Term Development Plan (MTDP) of government; and is a key priority in the new Strategic Plan and Annual Performance Plan (APP) of the Department.
- 1.7. The implementation of the programme, in various sites across the provinces, gets realised through partnerships at national, provincial and local government levels. Therefore, the success of the programme requires a collaborative approach with other stakeholders such as the provincial departments responsible for Tourism, provincial Departments of Community Safety, Community Policing Forums, local municipalities, other departments, Department of Home Affairs (DHA), Border Management Agency, South African Police Services (SAPS), host employers, etc.

2. OBJECTIVES OF THE PROGRAMME

The three main objectives of the Tourism Monitors Programme are to:

- 2.1 Enhance tourism safety awareness at key tourism attractions and sites;
- 2.2 Raise awareness and reduce the number of crime incidents that are directed at tourists who are visiting provinces and the communities that host them; and
- 2.3 Provide skills and practical work experience to unemployed youth, utilising the vehicle of the Expanded Public Works Programme (EPWP), to enable them to be employable.

3. SCOPE OF WORK

3.1 Tourism Monitors will be trained on the National Certificate: General Security Practices, NQF Level 3. The qualification is made up of a combination of learning outcomes from Fundamentals, Core and Elective components, with a total of 124 minimum credits as outlined below:

- Fundamental: 36 Credits;
- Core: 63 Credits; and
- Elective: 25 Credits.

3.2 While the Core and Fundamental unit standards are **compulsory**, the Department will approve the Elective unit standards based on the needs of Tourism Monitors and sites where they would be placed. Therefore, the service providers must consult with the Department and seek an approval of the selected unit standards in writing prior to the commencement of the training programme.

NATIONAL CERTIFICATE: GENERAL SECURITY PRACTICES					
	ID	UNIT STANDARD TITLE	PRE-2009 NQF LEVEL	NQF LEVEL	CREDITS
Core	244176	Use security equipment	Level 2	NQF Level 02	2
Core	114941	Apply knowledge of HIV/AIDS to a specific business sector and a workplace	Level 3	NQF Level 03	4
Core	244184	Apply legal aspects in a security environment	Level 3	NQF Level 03	8
Core	244177	Conduct a security patrol in an area of responsibility	Level 3	NQF Level 03	7
Core	117705	Demonstrate knowledge of the Firearms Control Act 2000 (Act No 60 of 2000) applicable to possessing a firearm	Level 3	NQF Level 03	3
Core	246694	Explain the requirements for becoming a security service provider	Level 3	NQF Level 03	4
Core	244182	Give evidence in court	Level 3	NQF Level 03	4
Core	244179	Handle complaints and problems	Level 3	NQF Level 03	6
Core	244181	Perform hand over and take over responsibilities	Level 3	NQF Level 03	2
Core	244189	Conduct access and egress control	Level 4	NQF Level 04	7
Core	242825	Conduct evacuations and emergency drills	Level 4	NQF Level 04	4
Core	11505	Identify, handle and defuse security related conflict	Level 4	NQF Level 04	12
Fundamental	119472	Accommodate audience and context needs in oral/signed communication	Level 3	NQF Level 03	5
Fundamental	9010	Demonstrate an understanding of the use of different number bases and measurement units and an awareness of error in the context of relevant calculations	Level 3	NQF Level 03	2
Fundamental	9013	Describe, apply, analyse and calculate shape and motion in 2- and 3-dimensional space in different contexts	Level 3	NQF Level 03	4

Fundamental	119457	Interpret and use information from texts	Level 3	NQF Level 03	5
Fundamental	9012	Investigate life and work related problems using data and probabilities	Level 3	NQF Level 03	5
Fundamental	119467	Use language and communication in occupational learning programmes	Level 3	NQF Level 03	5
Fundamental	7456	Use mathematics to investigate and monitor the financial aspects of personal, business and national issues	Level 3	NQF Level 03	5
Fundamental	119465	Write/present/sign texts for a range of communicative contexts	Level 3	NQF Level 03	5
Elective	117889	Demonstrate an understanding of Victim Empowerment	Level 2	NQF Level 02	6
Elective	120496	Provide risk-based primary emergency care/first aid in the workplace	Level 2	NQF Level 02	5
Elective	119649	Handle and use a handgun	Level 3	NQF Level 03	2
Elective	114979	Operate a computer workstation in a business environment	Level 3	NQF Level 03	2
Elective	230052	Operate a radio transceiver	Level 3	NQF Level 03	6
Elective	246693	Explain the requirements for safeguarding a national key point	Level 4	NQF Level 04	4

3.3 TOURISM MONITORS ALLOCATION LIST PER PROVINCE

NO.	PROVINCE / INSTITUTION	APPROVED ALLOCATIONS
1	Limpopo	60
2	Mpumalanga	126
3	Gauteng	127
4	North-West	70
5	Free State	88
6	Northern Cape	70
7	Western Cape	197
8	Eastern Cape	140
9	KwaZulu-Natal	322
TOTAL		1200

3.4 IN ADDITION TO THE ABOVE-MENTIONED TRAINING UNIT STANDARDS, THE SUCCESSFUL ACCREDITED SERVICE PROVIDERS ARE FURTHER EXPECTED TO CARRY OUT THE FOLLOWING:

- 3.6.1 Professionally roll out the training of Tourism Monitors, utilise proper, professional training facilities that meet the Department's requirements and implement the Tourism Monitors Programme at the approved training and workplace sites;
- 3.6.2 Training the Tourism Monitors on the SAQA accredited **National Certificate: General Security, NQF Level 3**;
- 3.6.3 Harambee will coordinate the recruitment of Tourism Monitors and service providers will manage the interviews in consultation with the Department;
- 3.6.4 Facilitate the vetting of Tourism Monitors in consultation with the Department;
- 3.6.5 Facilitate medical fitness assessment by qualified medical assessment practitioners and submit reports to the Department;

- 3.6.6 The Department will facilitate the availability of training venues in consultation with provinces and municipalities. The Department will avail the list of municipal training venues to the service providers in order to save costs in hiring of the venues, where possible;
- 3.6.7 The Service providers will facilitate the availability of workplaces and sites where Tourism Monitors will be deployed for experiential training in consultation with provinces and municipalities;
- 3.6.8 Distribution of uniforms to Tourism Monitors. The uniform will be procured by the Department and distributed to Tourism Monitors by the Service Providers, who will also coordinate the submission of uniform sizes of the Tourism Monitors;
- 3.6.9 Service provider will coordinate induction of participants in the programme;
- 3.6.10 Provision of printed learning materials, stationery and equipment by the service providers must be in line with the approved unit standards;
- 3.6.11 Service providers to award the certificates to participants who successfully complete the training programme and submit copies to the Department; and
- 3.6.12 Facilitate sustainable exit (job) opportunities for the Tourism Monitors, where feasible.

3.5 **PROJECT MANAGEMENT AND ADMINISTRATION**

- 3.5.1 Successful Service providers shall serve as the implementing agents responsible for administration, coordination, project management, implementation, monitoring and reporting on the Tourism Monitors Programme in accordance with the EPWP prescripts;
- 3.5.2 Implementation of the entire project management cycle from planning, placement of Tourism Monitors, administration, monitoring, to reporting monthly, quarterly, annually, etc.
- 3.5.3 Administer the monthly payment of stipends to participants. Stipends should be paid to active participants of the programme as evidenced by the signed attendance registers and other agreed mechanisms (e.g. electronic registers);
- 3.5.4 Administration and management of attendance registers remain solely the responsibility of the service providers as these registers are used as evidence to determine the stipend amounts due to the Tourism Monitors.
- 3.5.5 As a result, Tourism Monitors are not allowed to administer the EPWP attendance registers and are not responsible for submitting them on behalf of the service providers.
- 3.5.6 Generate claim submissions and upload all the required documents in the Department's electronic document system, including the registers and all supporting evidence. Claims should be based on valid invoices. All these to be submitted within set timeframes. Claims must be supported by signed attendance registers and proof of payment made to the respective learners. This includes Progress Payment Reports (PPR), bank statements, copies of invoices and an EPWP Report;
- 3.5.7 Manage the signing and record keeping of daily attendance registers and ensure that these are available to the Department as and when required;
- 3.5.8 Submit monthly, quarterly, annual, and ad-hoc reports to the department for verification and approval;
- 3.5.9 Submit quality-assured database of the programme participants with key indicators approved by the Department;
- 3.5.10 Submit the list of dropouts on monthly basis, reasons for dropping out and their signed contracts;
- 3.5.11 Establish the Project Advisory Committee (PAC) chaired by the Department and facilitate bi-monthly progress meetings with the identified provincial stakeholders. Produce and safe-keep signed minutes and action plan of the meetings;
- 3.5.12 Submit professionally written and quality assured minutes and action plans of the PAC meetings, and deal with all matters in the action plans within set timeframes;
- 3.5.13 Assign the requisite number of human capacity resources as outlined in the bid proposal approved by the department to coordinate and manage project daily activities;
- 3.5.14 Maintain the stipulated number and experience of Human Resources for implementing and managing the programme at various sites across the provinces. In the event where the Human Resource needs to be

replaced, it must be in line with the requisite skills and experience, and must be done in consultation with the Department for approval;

- 3.5.15 Register participants with Safety and Security Sector Education and Training Authority (SASSETA) within the first three (3) months of the commencement of the programme;
- 3.5.16 Have and maintain for the duration of the appointment the required accreditation by SASSETA and comply with all requirements;
- 3.5.17 Register participants and ensure payment of Unemployment Insurance Fund (UIF) and Compensation for Occupational Injuries and Diseases Act (COIDA), and submit proof to the Department;
- 3.5.18 Ensure compliance with the Private Security Industry Regulatory Authority (PSIRA) requirements and register the participants with Private Security Industry Regulatory Authority (PSIRA) after being trained;
- 3.5.19 Avail relevant project team members and assist with scheduling of visits at various sites during departmental monitoring and evaluation periods;
- 3.5.20 Develop a comprehensive training project implementation plan with clearly defined approaches and methodologies in line with the desired outcomes and submit for approval by the department before commencement of training;
- 3.5.21 Monitor and report on emerging risks immediately to the department for mitigation and decision- making; Outline anticipated outcomes of the Tourism Monitors Programme and the implementation plan which must incorporate stakeholder engagement plan;
- 3.5.23 Develop a risk mitigation plan and submit regular risk mitigation reports for approval by the Department;
- 3.5.24 Develop stakeholder engagement plan with defined roles and responsibilities of stakeholders and submit for approval by the Department;
- 3.5.25 Implement the project in compliance with the Expanded Public Works Programme (EPWP) principles and guidelines; and
- 3.5.26 Comply with all contractual obligations of the programme.

4. PRE-QUALIFICATION CRITERIA / MANDATORY BID CONDITIONS

- 4.1 According to Treasury Regulation 16A.9.2 the department may disregard the bid of any bidder if that bidder, or its directors –
 - 4.1.1 Have abused the institution's supply chain management system;
 - 4.1.2 Have committed fraud or any other improper conduct in relation to such system; or
 - 4.1.3 Have failed to perform on any previous contract.
- 4.2 Only Bidders or any of its Directors / Shareholders not listed on the register of Tender Defaulters and not prohibited or have not been blacklisted from doing business with the public sector, may apply.
- 4.3 Bidders as well as bidders with home-based office infrastructure must have a physical office within the borders of South Africa and within the province they are applying for and submit proof thereof. Please furnish documentary proof on the name of the bidder indicating physical address such as, **(a)** valid lease agreement and or **(b)** municipality statement (*utility bill or invoice*) **(c)** or Permission to Occupy Letter from a Traditional Leader or legally recognised authority not older than three (3) months of closing date of this bid. Should the bidder relocate the office, shall then notify the Department in writing within 24 hours of such relocation. The bidder shall therefore submit to the Department within that 24 hours proof of such office and failure to do that will result in the disqualification of the bidder from the bidding process;
- 4.4 Only South African registered companies are allowed to bid for this project;
- 4.5 Bidders must submit a valid letter of accreditation from the relevant Sector Education and Training Authority (SASSETA) or Quality Council for Trades and Occupations (QCTO) for the advertised qualification of this bid; failure to submit all the qualifications, the bidder will be disqualified.

- 4.6 Bidders must complete and sign Annexure G herein attached specifying the province that they are bidding for and it must be submitted with the bid proposal. Failure to submit Annexure G with the tender documentation will result to the disqualification of the bidder.
- 4.7 Bidder are allowed to bid for one (1) province only. The Department will disqualify bidders who do not comply with this pre-qualification criteria / mandatory bid conditions. Whether a service provider is bidding as a single entity or joint venture the award will still be considered for implementation in one province.

NB: ANY BID THAT FAILS TO MEET/ ADHERE TO THE PRE-QUALIFICATION CRITERIA CONDITIONS STIPULATED ABOVE (PARAGRAPH 4) WILL BE DISQUALIFIED FROM THE BIDDING PROCESS.

5. BID CONDITIONS

- 5.1 The Department encourages the collaboration between the service providers during the training phase of the programme, where feasible.
- 5.2 The department shall accept and consider any format or template of pricing schedule submitted by the bidder to implement the project successfully. For due diligence, it is the responsibility of the bidder to ensure that total bid price is inclusive of all applicable taxes, operational cost, and any other cost.
- 5.3 Should at any stage of the bidding process or during the contract execution the Department prove that there company is non-compliant, action will be taken within the provisions of the contract and or any other applicable laws and regulations.
- 5.4 Within a period of four (4) months from the start date of the contract, the successful bidder and personnel deployed will be subjected to the vetting process. The appointed service provider must also submit SAPS clearance certificate at their cost. Should there be adverse findings the Department will take action against the service provider, which may include contract termination.
- 5.5 The bidder is required to submit Curriculum Vitae (CV's) with three contactable references, and certified copies of qualification of all staff members to be assigned to the project for the duration of the contract.
- 5.6 The Department will conduct a site visit, as part of the evaluation process, to verify the existence of the office/s at the provided addresses in the tender document to the bidders who have obtained a maximum of 80 points allocated for price and 20 points for Specific goals. Should the site visit reveal that the bidder does not have an office as stipulated in the tender documentation the bidder will be disqualified;

6. EVALUATION CRITERIA AND WEIGHTING

6.1 The following rating scale will be applied:

Rating	Definition	Score
Excellent	Exceeds the requirement. Exceptional demonstration by the supplier of the relevant ability, understanding, experience, skills, and resource and quality measures required to provide the goods / services. Response identifies factors that will offer potential added value, with supporting evidence.	5
Good	Satisfies the requirement with minor additional benefits . Above average demonstration by the supplier of the relevant ability, understanding, experience, skills, resource and quality measures required to provide the goods / services. Response identifies factors that will offer potential added value, with supporting evidence.	4
Acceptable	Satisfies the requirement. Demonstration by the supplier of the relevant ability, understanding, experience, skills, resource, and quality measures required to provide the goods / services, with supporting evidence.	3
Minor Reservations	Satisfies the requirement with minor reservations . Some minor reservations of the supplier's relevant ability, understanding, experience, skills, and resource and quality measures required to provide the goods / services, with little or no supporting evidence.	2
Serious Reservations	Satisfies the requirement with major reservations . Considerable reservations of the supplier's relevant ability, understanding, experience, skills, and resource and quality measures required to provide the goods / services, with little or no supporting evidence.	1

6.2 Evaluation criteria as follows:

NO	CRITERIA DESCRIPTION	DOCUMENTS TO BE SUBMITTED	WEIGHT (100)
6.2.1	Bidder's relevant experience in managing and track record The following scoring matrix will be used to evaluate this criterion. • More than Eight years of experience = 5 points • More than Six years but not exceeding Eight years of experience = 4 points • More than Four years but not exceeding Six years of experience = 3 points • More than Two years but not exceeding Four years of experience = 2 points • Up to Two years of experience = 1 point	Company profile with signed reference letter/s outlining relevant experience and track record. The bidder must clearly index the company profile.	15
6.2.2	Project Management The following scoring will be used to evaluate. • Up to Two years of project management experience = 1 point • More than Two years but not exceeding four years of project management experience = 2 points • More than Four years but not exceeding Six years of project management experience = 3 points • More than Six years but not exceeding Eight years of project management experience = 4 points • More than Eight years of project management experience = 5 points	Attach CVs with relevant experience and three contactable references, displaying previous project management experience that is relevant to the programme, and certified copies of qualifications.. The bidder must clearly index and label the CVs.	10
6.2.3	Management and coordination of the project The following scoring will be used to evaluate. • 1 - 2 Coordinators' CVs = 1 point • 3 – 5 Coordinators' CVs = 2 points • 6 – 8 Coordinators' CVs = 3 points • 9 – 11 Coordinators' CVs = 4 points • Above 12 Coordinators' CVs = 5 points NB: The Coordinators' experience will also be evaluated.	Attach CVs with relevant experience (minimum of three years) and three contactable references, displaying relevant previous project coordination of a similar programme. The bidder must clearly index and label the Coordinators' CVs.	10
6.2.4	Qualification of key staff members responsible for the project Facilitators must attach a relevant certificate or qualification. The following scoring matrix will be used to evaluate this criterion. • 1 year' practical experience (at least 1 facilitator CV) = 1 point • 2 - 4 years' practical experience (at least 4 facilitators CVs) = 2 points • 5 – 7 years' practical experience (at least 7 facilitators CVs) = 3 points	Attach CVs with relevant experience, three contactable references and certified copies of valid registration certificates and/or qualifications. The bidders must clearly index	10

	• 8 – 10 years' practical experience (at least 10 facilitators CVs) = 4 points • Above 10 years' practical experience (at least 11 facilitators CVs) = 5 points • NB: Only score the CVs with relevant certificate or qualification and experience.	and label the Facilitators' CVs. NB: Attach CVs of not more than five (5) pages per facilitator.	
6.2.5	Assessor/s must be subject matter experts and attach an assessor certificate		
	The following scoring matrix will be used to evaluate this criterion. • 1 Assessor CV with practical relevant experience = 1 point • 2 - 3 Assessors CV's with practical relevant experience = 2 points • 4 - 5 Assessors CV's with practical relevant experience = 3 points • 6 - 7 Assessors CV's with practical relevant experience = 4 points • Above 7 CV's with practical relevant experience = 5 points • NB: Only CV's and proof of registration with SASSETA or QCTO will be evaluated.	Attach CVs with relevant experience, three contactable references and certified copies of valid registration certificates and/or qualifications. The bidders must clearly index and label the Assessors' CVs.	10
6.2.6	Moderator/s must be registered as a moderator		
	In line with the requirement of the qualification, only one (1) moderator will be sufficient. The following scoring matrix will be used to evaluate this criterion. • More than Eight years of experience = 5 points • More than Six years but not exceeding Eight years of experience = 4 points • More than Four years but not exceeding Six years of experience = 3 points • More than Two years but not exceeding Four years of experience = 2 points • Up to Two years of experience = 1 point NB: Only CV's with experience and proof of registration will be evaluated.	Attach CVs with relevant experience three contactable references and certified copies of valid registration certificates and/or qualifications. The bidders must clearly index and label the Moderators' CVs	5
6.2.7	Proposal with proposed methodology, project implementation plan, risk mitigation plan, and stakeholder engagement plan		
	Proposed methodology, project implementation plan, risk mitigation plan, and stakeholder engagement plan. • Proposal not likely to address any of the requirements of the programme = 1 point • Proposal likely to address some (at least two) of the requirements of the programme – 2 points • Proposal that demonstrates relevant experience in managing a similar programme and provides an overview of the training programme & plan, implementation plan, risk mitigation plan or stakeholder engagement plan – 3 points • Proposal that demonstrates relevant experience in managing a similar programme and provides a detailed training programme & plan,	Proposal that includes experience in managing tourism programmes/projects of similar nature including security element. The proposed approach must include facilitation of the training programme, training plan, project management approach, project implementation plan and reporting, risk	40

	comprehensive implementation plan, risk mitigation plan, and stakeholder engagement plan – 4 points • Proposal that demonstrates relevant experience in managing a similar programme and provides a comprehensive training programme & plan, detailed project management approach, implementation plan, clear risk mitigation plan, and clear stakeholder engagement plan – 5 points NB: In addition, the organogram that depicts the team members in relation to the Tourism Monitors programme (<i>project managers, coordinators, facilitators, assessors, moderators and other key staff must be submitted</i>)	mitigation plan, stakeholder engagement plan. The bidder must include how the safety and security training will be implemented including the PSIRA requirements as part of the training plan.	
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7. TENDER EVALUATION PROCESS

The 80 / 20 preference point system will be applied on this bid in terms of the PFMA and applicable laws and regulations governing the Supply Chain Management processes. This bid will be evaluated as follows:

7.1 First Stage: Mandatory bid requirements/conditions

Bids or tender proposals will first be evaluated for responsiveness and adherence to the mandatory bid conditions as stipulated in Paragraph 4 above. Where required documents have not been submitted and or documents cannot be verified will result in the bid/ tender proposal being rejected and the bid/ tender proposal will be disqualified and will not be considered for further evaluation on Functionality.

7.2 Second Stage: Functionality

Bidders compliant with all mandatory requirements will then be evaluated and assessed on functionality as per Paragraph 6.2 above; in which minimum of **80 out of 100 points** must be obtained by the bidder. Should a bidder fail to meet or obtain a minimum of **80 points out of 100 points** as the threshold for functionality, the bidder will be eliminated and not considered for the next stage for calculation and allocation of points for Price and Specific Goals,

7.3 Third Stage: Price and Preference Points (Specific Goals)

All bidders who obtain minimum threshold of **(80) points** on functionality will be evaluated in terms of the 80 / 20 preferential point system, a maximum of **80 points** will allocated for price and **20 points** for Specific goals (**Annexure B, C & D – returnable schedules**) will be relied on to allocate points based on information submitted by the potential bidders.

8. MISREPRESENTATION DURING THE LIFECYCLE OF THE CONTRACT

- 8.1 The bidder should note that the terms of its bid will be incorporated in the contract by reference and that the Department relies upon the bidder's bid as a material representation in making an award to a successful bidder and in concluding a contract with the bidder.
- 8.2 It follows therefore that misrepresentations in a bid shall give rise to service termination and a claim by the Department against the bidder notwithstanding the conclusion of the contract between the Department and the bidder for the provision of the service in question. In the event of a conflict between the bidder's proposal and the contract concluded between the parties, the contract will prevail.

9. PREPARATION COST

The Bidder will bear all the costs in preparing, submitting and presenting any response to this bid including other costs incurred throughout the bidding process. Furthermore, no statement in this bid will be construed as placing the Department, employees or agents under any obligation whatsoever, including in respect of costs, expenses or losses incurred by the bidder(s) in the preparation of their response to this bid.

10. FRONTING, COLLUSION, FRAUD AND OR CORRUPTION

All bidders are required to conduct themselves in an honest manner, and any efforts by the bidder(s) to influence the evaluation or award decisions in any manner will result in the rejection and disqualification of the bidder's proposal.

11. SUBMISSION OF BIDS

Original bid/ tender proposals **MUST** be submitted in a sealed envelope or sealed suitable cover on which the name and address of the bidder, the bid number and the closing date and time clearly visible and marked **“APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES,IN 2025/26 FINANCIAL YEAR” BID NO. NDT0005/25**

12 NON-COMPULSORY BRIEFING SESSION DATE, TIME AND VENUE:

DATE : 08 December 2025
TIME : 10:00
VENUE : Virtual
LINK : [Tourism Monitors Non-Compulsory Briefing Session | Meeting-Join | Microsoft Teams](#)

Meeting ID : 315 001 762 451 24
Passcode : fS6yv6wX

13 BID CLOSING DATE, TIME & DELIVERY ADDRESS:

DATE : 17 December 2025
TIME : 11:00
VENUE : 17 Trevenna Street, Tourism House, SUNNYSIDE, **PRETORIA**, 0002

Bid Enquires: Merriam Nthani; tel. 012 444 6230 or email: mnthani@tourism.gov.za

Technical Enquiries: Joyce Mphuthi; tel. 012 444 6320 or email: jmphuthi@tourism.gov.za

14. BID / TENDER PROPOSAL OPENING

- a. The Department shall publicly open and read out all bids received by the deadline, at the date, time and place specified for submission of bid/ tender proposals, in the presence of any bidder/s designated representatives and anyone who choose to attend. Only proposals that are opened and read out at bid opening shall be considered further. All envelopes/proposals shall be opened one at a time reading out: the name of the Prospective bidder and any other details as the Department may consider appropriate. Bid proposals must be clearly marked.
- b. The Department shall neither discuss the merits of any bid nor reject any bid. The Department shall prepare a record of the bid opening. The prospective bidders' representatives who are present shall be requested to sign the record. The omission of a prospective bidder's signature on the record shall not invalidate the contents and effect of the record. A copy of the record shall be uploaded on the Department website and be available to all prospective bidders.

ANNEXURE A

JOINT VENTURES INVOLVEMENT DECLARATION

Project title:			
Bid no:			

DECLARATION RELATING TO A BID SUBMITTED BY A JOINT VENTURE :

I/We the undersigned parties do hereby declare that our respective involvement in the project, of which I/we tender by Joint Venture, would be as follows :-

Party No. 1		
Name		
Address		
Percentage involvement	%	

Party No. 2		
Name		
Address		
Percentage involvement	%	

Party No. 3		
Name		
Address		
Percentage involvement	%	

Signed - Party No. 1

I/We (Full Name) _____

duly authorised in my capacity as _____

of (Enterprise name): _____

do jointly and severally accept responsibility for the due performance of the Works contained in the above project should such bid submitted by the Joint Venture be accepted.

Signed by Authorised Representative

Date

Signed - Party No. 2

I/We (Full Name) _____

duly authorised in my capacity as _____

of (Enterprise name): _____

do jointly and severally accept responsibility for the due performance of the Works contained in the above project should such tender submitted by the Joint Venture be accepted.

Signed by Authorised Representative

Date

Signed - Party No. 3

I/We (Full Name) _____

duly authorised in my capacity as _____

of (Enterprise name): _____

do jointly and severally accept responsibility for the due performance of the Works contained in the above project should such tender submitted by the Joint Venture be accepted.

Signed by Authorised Representative

Date

ANNEXURE A
SPECIAL RESOLUTION OF CONSORTIA OR JOINT VENTURES

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

7. _____

8. _____

held at:

_____ (place)
on

_____ (date)

RESOLVED that:

- A. The above-mentioned Enterprises submits a Tender in Consortium/Joint Venture to the Department of Tourism in respect of the following project:

Tender Number:

B. Mr/Mrs/Ms: _____

_____ in

*his/her Capacity as:

_____ (Position in the
Enterprise)

and who will sign as follows:

be, and is hereby, authorised to sign the Tender, and any and all other documents and/or correspondence in connection with and relating to the Tender, as well as to sign any Contract, and any and all documentation, resulting from the award of the Tender to the Enterprises in Consortium/Joint Venture mentioned above.

- C. The Enterprises constituting the Consortium/Joint Venture, notwithstanding its composition, shall conduct all business under the name and style of:
-

- D. The Enterprises to the Consortium/Joint Venture accept joint and several liability for the due fulfillment of the obligations of the Consortium/Joint Venture deriving from, and in any way connected with, the Contract entered into with the Department in respect of the project described under item A above.
- E. Any of the Enterprises to the Consortium/Joint Venture intending to terminate the consortium/joint venture agreement, for whatever reason, shall give the Department 30 days written notice of such intention. Notwithstanding such decision to terminate, the Enterprises shall remain jointly and severally liable to the Department for the due fulfillment of the obligations of the Consortium/Joint Venture as mentioned under item D above.
- F. No Enterprise to the Consortium/Joint venture shall, without the prior written consent of the other Enterprises to the Consortium/Joint Venture and of the Department, cede any of its rights or assign any of its obligations under the consortium/joint Venture and of the Department, cede any of its rights or assign any of its obligations under the consortium/joint venture agreement in relation to the Contract with the Department referred to herein.
- G. The Enterprises choose as the *domicilium citandi et executandi* of the consortium/joint venture for all purposes arising from the consortium/joint venture agreement and the Contract with the Department in respect of the project under item A above:

Physical address:

(Postal Code)

Postal Address:

(Postal Code)

Telephone number:

(Dialing Code followed by number)

Fax number:

(Dialing Code followed by number)

Email Address :

***BOARD OF DIRECTORS / MEMBERS / PARTNERS in Consortium of Joint Venture**

	Name	Capacity	Signature
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			

13			
14			
15			

Note:

1. * Delete which is not applicable.
2. **NB.** This resolution / Power of Attorney must be signed by all the Duly Authorised Representatives of the Legal Entities to the Consortium/Joint Venture submitting this Bid.
3. Should the number of Duly Authorised Representatives of the Legal Entities joining forces in this Bid exceed the space available above, additional names and signatures must be supplied on a separate page.
4. Resolutions, duly completed and signed, from the separate Enterprises who participate in this Consortium/Joint Venture must be attached to the Special Resolution.

ANNEXURE A

AUTHORITY FOR CONSORTIA OR JOINT VENTURES TO SIGN BID

RESOLUTION of a meeting of the Board of *Directors / Members / Partners of:

(Legally correct full name and registration number, if applicable, of the Enterprise)

held at (town): _____ on
(date): _____

RESOLVED that:

1. The Enterprise submits a Bid, in consortium/Joint Venture with the following Enterprises:

(List all the legally correct full names and registration numbers, if applicable, of the Enterprises forming the Consortium/Joint Venture)

to the in respect of the following project:

Bid Number:

2. * Mr. / Mrs. / Ms.: _____ in

*his/her Capacity
as: _____ (Position in the Enterprise)

and who will sign as follows: _____

be, and is hereby, authorised to sign a consortium/joint venture agreement with the parties listed under item 1 above, and any and all other documents and/or correspondence in connection with and relating to the consortium/joint venture, in respect of the project described under item 1 above.

3. The Enterprise accepts joint and several liability with the parties listed under item 1 above for the due fulfillment of the obligations of the joint venture deriving from, and in any way connected with, the Contract to be entered into with the Department in respect of the project described under item 1 above.

4. The Enterprise chooses as its *domicilium citandi et executandi* for all purposes arising from this joint venture agreement and the Contract with the Department in respect of the project under item 1 above:

Physical address: _____

_____ (Postal Code)

Postal Address: _____

_____ (Postal Code)

Telephone
 number: _____
(Dialing Code followed by number)

Fax number: _____
(Dialing Code followed by number)

Email Address : _____

***BOARD OF DIRECTORS / MEMBERS / PARTNERS in Consortium of Joint Venture**

	Name	Capacity	Signature
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			

Note:

1. * Delete which is not applicable.
2. **NB.** This resolution / Power of Attorney must be signed by all the Directors / Members / Partners of the Bidding Enterprise.
3. Should the number of Directors / Members/Partners exceed the space available above, additional names and signatures must be supplied on a separate page.

ENTERPRISE STAMP (If Any)

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. BIDDER'S DECLARATION

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?

YES/NO

2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

BIDDER'S DISCLOSURE

ANNEXURE E SBD4

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder



PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

a) The applicable preference point system for this tender is the **80/20** preference point system.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and Specific Goals	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.



- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right) \quad \text{or} \quad Ps = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)$$

80/20 or 90/10

Where

- Ps = Points scored for price of tender under consideration
- Pt = Price of tender under consideration
- Pmin = Price of lowest acceptable tender



3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} 80/20 & \text{or} & 90/10 \\ P_s = 80 \left(1 + \frac{P_t - P_{max}}{P_{max}} \right) & \text{or} & P_s = 90 \left(1 + \frac{P_t - P_{max}}{P_{max}} \right) \end{array}$$

Where

- P_s = Points scored for price of tender under consideration
 P_t = Price of tender under consideration
 P_{max} = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,
- then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.



SBD 6.1
ANNEXURE F

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system)	Number of points claimed (80/20 system)
Women ownership	06	
Black ownership	12	
SMMEs	02	

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;



SBD 6.1
ANNEXURE F

- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

.....
SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

.....

.....

.....

SWORN AFFIDAVIT – B-BBEE EXEMPTED MICRO ENTERPRISE - GENERAL

I, the undersigned,

Full name & Surname	
Identity number	

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
2. I am a Member / Director / Owner of the following enterprise and am duly authorised to act on its behalf:

Enterprise Name:	
Trading Name (If Applicable):	
Registration Number:	
Enterprise Physical Address:	
Type of Entity (CC, (Pty) Ltd, Sole Prop etc.):	
Nature of Business:	
Definition of “Black People”	As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013 “Black People” is a generic term which means Africans, Coloureds and Indians – (a) Who are citizens of the Republic of South Africa by birth or descent; or (b) Who became citizens of the Republic of South Africa by naturalization- i. Before 27 April 1994; or ii. On or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date

3. I hereby declare under Oath that:
 - The Enterprise is _____% Black Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
 - The Enterprise is _____% Black Woman Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
 - The Enterprise is _____% Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
 - Based on the Financial Statements/Management Accounts and other information available on the latest financial year-end of _____, the annual Total Revenue was R10,000,000.00 (Ten Million Rands) or less

ANNEXURE D

- Please Confirm on the below table the B-BBEE Level Contributor, **by ticking the applicable box.**

100% Black Owned	Level One (135% B-BBEE procurement recognition level)	
At least 51% Black Owned	Level Two (125% B-BBEE procurement recognition level)	
Less than 51% Black Owned	Level Four (100% B-BBEE procurement recognition level)	

4. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the Owners of the Enterprise which I represent in this matter.
5. The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner.

Deponent Signature: _____

Date: _____

Commissioner of Oaths
Signature & stamp

**SWORN AFFIDAVIT – B-BBEE EXEMPTED MICRO ENTERPRISE – SPECIALISED ENTITY -
GENERAL**

I, the undersigned,

Full name & Surname	
Identity number	

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
2. I am a Director of the following enterprise and am duly authorised to act on its behalf:

Enterprise Name:	
Trading Name (If Applicable):	
Registration Number:	
Enterprise Physical Address:	
Type of Entity (NPO, PBO etc.):	
Nature of Business:	
Definition of “Black People”	As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013 “Black People” is a generic term which means Africans, Coloureds and Indians – (a) Who are citizens of the Republic of South Africa by birth or descent; or (b) Who became citizens of the Republic of South Africa by naturalization- i. Before 27 April 1994; or ii. On or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date

3. I hereby declare under Oath that:
 - The Enterprise has _____% Black Beneficiaries as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
 - The Enterprise has _____% Black Woman Beneficiaries as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
 - The Enterprise has _____% Black Designated Group Beneficiaries as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
 - Based on the Financial Statements/Management Accounts and other information available on the latest financial year-end of _____, the annual Total Revenue/Allocated Budget/Gross Receipts was R10,000,000.00 (Ten Million Rands) or less

- Please Confirm on the below table the B-BBEE Level Contributor, **by ticking the applicable box.**

At Least 75% Black Beneficiaries	Level One (135% B-BBEE procurement recognition level)	
At Least 51% Black Beneficiaries	Level Two (125% B-BBEE procurement recognition level)	
Less than 51% Black Beneficiaries	Level Four (100% B-BBEE procurement recognition level)	

4. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the Owners of the Enterprise which I represent in this matter.
5. The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner.

Deponent Signature: _____

Date: _____

Commissioner of Oaths
Signature & stamp

ANNEXURE D

SWORN AFFIDAVIT – B-BBEE QUALIFYING SMALL ENTERPRISE - GENERAL

I, the undersigned,

Full name & Surname	
Identity number	

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
2. I am a Member / Director / Owner of the following enterprise and am duly authorised to act on its behalf:

Enterprise Name:	
Trading Name (If Applicable):	
Registration Number:	
Enterprise Physical Address:	
Type of Entity (CC, (Pty) Ltd, Sole Prop etc.):	
Nature of Business:	
Definition of “Black People”	As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013 “Black People” is a generic term which means Africans, Coloureds and Indians – (a) Who are citizens of the Republic of South Africa by birth or descent; or (b) Who became citizens of the Republic of South Africa by naturalization- i. Before 27 April 1994; or ii. On or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date

3. I hereby declare under Oath that:
 - The Enterprise is _____% Black Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
 - The Enterprise is _____% Black Woman Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
 - The Enterprise is _____% Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,

ANNEXURE D

- Based on the Financial Statements/Management Accounts and other information available on the latest financial year-end of _____, the annual Total Revenue was between R10,000,000.00 (Ten Million Rands) and R50,000,000.00 (Fifty Million Rands),
- Please confirm on the table below the B-BBEE level contributor, **by ticking the applicable box.**

100% Black Owned	Level One (135% B-BBEE procurement recognition level)	
At Least 51% black owned	Level Two (125% B-BBEE procurement recognition level)	

- I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the owners of the enterprise which I represent in this matter.
- The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner.

Deponent Signature: _____

Date: _____

Commissioner of Oaths
Signature & stamp

SWORN AFFIDAVIT – B-BBEE QUALIFYING SMALL ENTERPRISE – SPECIALISED ENTITY - GENERAL

I, the undersigned,

Full name & Surname	
Identity number	

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.

2. I am a Director of the following enterprise and am duly authorised to act on its behalf:

Enterprise Name:	
Trading Name (If Applicable):	
Registration Number:	
Enterprise Physical Address:	
Type of Entity (NPO, PBO etc.):	
Nature of Business:	
Definition of “Black People”	As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013 “Black People” is a generic term which means Africans, Coloureds and Indians – (a) Who are citizens of the Republic of South Africa by birth or descent; or (b) Who became citizens of the Republic of South Africa by naturalization- i. Before 27 April 1994; or On or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date

3. I hereby declare under Oath that:

- The Enterprise has _____% Black Beneficiaries as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
- The Enterprise has _____% Black Woman Beneficiaries as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
- The Enterprise has _____% Black Designated Group Beneficiaries as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
- Based on the Financial Statements/Management Accounts and other information available on the latest financial year-end of _____, the annual Total Revenue/Allocated Budget/Gross Receipts was between R10,000,000.00 (Ten Million Rands) and R50,000,000.00 (Fifty Million Rands)

ANNEXURE D

- Please confirm on the table below the B-BBEE level contributor, **by ticking the applicable box.**

At Least 75% Black Beneficiaries	Level One (135% B-BBEE procurement recognition level)	
At Least 51% Black Beneficiaries	Level Two (125% B-BBEE procurement recognition level)	

- I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the owners of the enterprise which I represent in this matter.
- The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner.

Deponent Signature: _____

Date: _____

 Commissioner of Oaths
 Signature & stamp

ANNEXURE G

BID NO: NDT0005/25: APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES, IN 2025/26 FINANCIAL YEAR.

THE BIDDER MUST INDICATE ONLY ONE PROVINCE THAT THEY ARE BIDDING FOR, FAILURE TO COMPLY WILL RESULT TO THE DISQUALIFICATION OF THE BIDDER.

NAME OF BIDDER: _____

NO.	PROVINCE AND ENTITY	NUMBER OF PARTICIPANTS	PROVINCE BIDDING FOR
1.	Limpopo	60	
2.	Mpumalanga	126	
3.	Gauteng	127	
4.	North-West	70	
5.	Free State	88	
6.	Northern Cape	70	
7.	Western Cape	197	
8.	Eastern Cape	140	
9.	KwaZulu-Natal	322	
TOTAL			1200

NAME OF BIDDER'S REPRESENTATIVE: _____

SIGNATURE: _____

DATE: _____

ANNEXURE Q FINANCIAL PROPOSAL OR FINANCIAL OFFER FORM

FULL NAME OF THE BIDDER:

PROVINCE:EASTERN CAPE

NUMBER OR LEARNERS/ PARTICIPANTS:140

ITEM	DESCRIPTION	PRICE (R'000)
1. TRAINING FEE	• Facilitation; • Coordination; • Assessment; • Moderation; • Portfolio of Evidence; • Training material; • Registration and uploading of learners to the relevant SETAs; • External and Internal moderation report; • PSIRA registration; and • Certification of learners.	R
2. PROJECT MANAGEMENT/ IMPLEMENTATION FEE	• Project scope of work administered in accordance with the Terms of Reference.	R
TOTAL (Excluding VAT)		R
Value Added Tax @ 15%		R
TOTAL BID PRICE (Including VAT)		R

BID NUMBER: NDT0005/25

APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES, IN 2025/26 FINANCIAL YEAR

SIGNED BY:

DESIGNATION:

DATE:

ANNEXURE Q FINANCIAL PROPOSAL OR FINANCIAL OFFER FORM

FULL NAME OF THE BIDDER:

PROVINCE:WESTERN CAPE

NUMBER OR LEARNERS/ PARTICIPANTS:197

ITEM	DESCRIPTION	PRICE (R'000)
3. TRAINING FEE	• Facilitation; • Coordination; • Assessment; • Moderation; • Portfolio of Evidence; • Training material; • Registration and uploading of learners to the relevant SETAs; • External and Internal moderation report; • PSIRA registration; and • Certification of learners.	R
4. PROJECT MANAGEMENT/ IMPLEMENTATION FEE	• Project scope of work administered in accordance with the Terms of Reference.	R
TOTAL (Excluding VAT)		R
Value Added Tax @ 15%		R
TOTAL BID PRICE (Including VAT)		R

BID NUMBER: NDT0005/25

APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES, IN 2025/26 FINANCIAL YEAR

SIGNED BY:

DESIGNATION:

DATE:

ANNEXURE Q FINANCIAL PROPOSAL OR FINANCIAL OFFER FORM

FULL NAME OF THE BIDDER:

PROVINCE:NORTHERN CAPE

NUMBER OR LEARNERS/ PARTICIPANTS:70

ITEM	DESCRIPTION	PRICE (R'000)
5. TRAINING FEE	• Facilitation; • Coordination; • Assessment; • Moderation; • Portfolio of Evidence; • Training material; • Registration and uploading of learners to the relevant SETAs; • External and Internal moderation report; • PSIRA registration; and • Certification of learners.	R
6. PROJECT MANAGEMENT/ IMPLEMENTATION FEE	• Project scope of work administered in accordance with the Terms of Reference.	R
TOTAL (Excluding VAT)		R
Value Added Tax @ 15%		R
TOTAL BID PRICE (Including VAT)		R

BID NUMBER: NDT0005/25

APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES, IN 2025/26 FINANCIAL YEAR

SIGNED BY:

DESIGNATION:

DATE:

ANNEXURE Q FINANCIAL PROPOSAL OR FINANCIAL OFFER FORM

FULL NAME OF THE BIDDER:

PROVINCE:FREE STATE

NUMBER OR LEARNERS/ PARTICIPANTS:88

ITEM	DESCRIPTION	PRICE (R'000)
7. TRAINING FEE	• Facilitation; • Coordination; • Assessment; • Moderation; • Portfolio of Evidence; • Training material; • Registration and uploading of learners to the relevant SETAs; • External and Internal moderation report; • PSIRA registration; and • Certification of learners.	R
8. PROJECT MANAGEMENT/ IMPLEMENTATION FEE	• Project scope of work administered in accordance with the Terms of Reference.	R
TOTAL (Excluding VAT)		R
Value Added Tax @ 15%		R
TOTAL BID PRICE (Including VAT)		R

BID NUMBER: NDT005/25

APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES, IN 2025/26 FINANCIAL YEAR

SIGNED BY:

DESIGNATION:

DATE:

ANNEXURE Q FINANCIAL PROPOSAL OR FINANCIAL OFFER FORM

FULL NAME OF THE BIDDER:

PROVINCE:NORTH WEST

NUMBER OR LEARNERS/ PARTICIPANTS:70

ITEM	DESCRIPTION	PRICE (R'000)
9. TRAINING FEE	• Facilitation; • Coordination; • Assessment; • Moderation; • Portfolio of Evidence; • Training material; • Registration and uploading of learners to the relevant SETAs; • External and Internal moderation report; • PSIRA registration; and • Certification of learners.	R
10. PROJECT MANAGEMENT/ IMPLEMENTATION FEE	• Project scope of work administered in accordance with the Terms of Reference.	R
TOTAL (Excluding VAT)		R
Value Added Tax @ 15%		R
TOTAL BID PRICE (Including VAT)		R

BID NUMBER: NDT0005/25

APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES, IN 2025/26 FINANCIAL YEAR

SIGNED BY:

DESIGNATION:

DATE:

ANNEXURE Q FINANCIAL PROPOSAL OR FINANCIAL OFFER FORM

FULL NAME OF THE BIDDER:

PROVINCE:LIMPOPO

NUMBER OR LEARNERS/ PARTICIPANTS:60

ITEM	DESCRIPTION	PRICE (R'000)
11. TRAINING FEE	• Facilitation; • Coordination; • Assessment; • Moderation; • Portfolio of Evidence; • Training material; • Registration and uploading of learners to the relevant SETAs; • External and Internal moderation report; • PSIRA registration; and • Certification of learners.	R
12. PROJECT MANAGEMENT/ IMPLEMENTATION FEE	• Project scope of work administered in accordance with the Terms of Reference.	R
TOTAL (Excluding VAT)		R
Value Added Tax @ 15%		R
TOTAL BID PRICE (Including VAT)		R

BID NUMBER: NDT0005/25

APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES, IN 2025/26 FINANCIAL YEAR

SIGNED BY:

DESIGNATION:

DATE:

ANNEXURE Q FINANCIAL PROPOSAL OR FINANCIAL OFFER FORM

FULL NAME OF THE BIDDER:

PROVINCE:GAUTENG

NUMBER OR LEARNERS/ PARTICIPANTS:127

ITEM	DESCRIPTION	PRICE (R'000)
13. TRAINING FEE	• Facilitation; • Coordination; • Assessment; • Moderation; • Portfolio of Evidence; • Training material; • Registration and uploading of learners to the relevant SETAs; • External and Internal moderation report; • PSIRA registration; and • Certification of learners.	R
14. PROJECT MANAGEMENT/ IMPLEMENTATION FEE	• Project scope of work administered in accordance with the Terms of Reference.	R
TOTAL (Excluding VAT)		R
Value Added Tax @ 15%		R
TOTAL BID PRICE (Including VAT)		R

BID NUMBER: NDT0005/25

APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES, IN 2025/26 FINANCIAL YEAR

SIGNED BY:

DESIGNATION:

DATE:

ANNEXURE Q FINANCIAL PROPOSAL OR FINANCIAL OFFER FORM

FULL NAME OF THE BIDDER:

PROVINCE:KWAZULU-NATAL

NUMBER OR LEARNERS/ PARTICIPANTS:322

ITEM	DESCRIPTION	PRICE (R'000)
15. TRAINING FEE	• Facilitation; • Coordination; • Assessment; • Moderation; • Portfolio of Evidence; • Training material; • Registration and uploading of learners to the relevant SETAs; • External and Internal moderation report; • PSIRA registration; and • Certification of learners.	R
16. PROJECT MANAGEMENT/ IMPLEMENTATION FEE	• Project scope of work administered in accordance with the Terms of Reference.	R
TOTAL (Excluding VAT)		R
Value Added Tax @ 15%		R
TOTAL BID PRICE (Including VAT)		R

BID NUMBER: NDT0005/25

APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES, IN 2025/26 FINANCIAL YEAR

SIGNED BY:

DESIGNATION:

DATE:

ANNEXURE Q FINANCIAL PROPOSAL OR FINANCIAL OFFER FORM

FULL NAME OF THE BIDDER:

PROVINCE:MPUMALANGA

NUMBER OR LEARNERS/ PARTICIPANTS:126

ITEM	DESCRIPTION	PRICE (R'000)
17. TRAINING FEE	• Facilitation; • Coordination; • Assessment; • Moderation; • Portfolio of Evidence; • Training material; • Registration and uploading of learners to the relevant SETAs; • External and Internal moderation report; • PSIRA registration; and • Certification of learners.	R
18. PROJECT MANAGEMENT/ IMPLEMENTATION FEE	• Project scope of work administered in accordance with the Terms of Reference.	R
TOTAL (Excluding VAT)		R
Value Added Tax @ 15%		R
TOTAL BID PRICE (Including VAT)		R

BID NUMBER: NDT0005/25

APPOINTMENT OF ACCREDITED SERVICE PROVIDERS TO MANAGE THE IMPLEMENTATION OF THE TOURISM MONITORS PROGRAMME IN ALL NINE (9) PROVINCES, IN 2025/26 FINANCIAL YEAR

SIGNED BY:

DESIGNATION:

DATE:

THE NATIONAL TREASURY

Republic of South Africa



GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT

July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

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General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 “Corrupt practice” means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 “Day” means calendar day.
 - 1.8 “Delivery” means delivery in compliance of the conditions of the contract or order.
 - 1.9 “Delivery ex stock” means immediate delivery directly from stock actually on hand.
 - 1.10 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of

origin and which have the potential to harm the local industries in the RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance,

training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

- 1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

- 5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights

arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.

- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

- 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual

- (d) for each appropriate unit of the supplied goods; performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s)

within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

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| 16. Payment | <p>16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.</p> <p>16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.</p> <p>16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.</p> <p>16.4 Payment will be made in Rand unless otherwise stipulated in SCC.</p> |
| 17. Prices | <p>17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.</p> |
| 18. Contract amendments | <p>18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.</p> |
| 19. Assignment | <p>19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.</p> |
| 20. Subcontracts | <p>20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.</p> |
| 21. Delays in the supplier's performance | <p>21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.</p> <p>21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.</p> <p>21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.</p> <p>21.4 The right is reserved to procure outside of the contract small quantities</p> |

or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in

terms of the contract or any other contract or any other amount which may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

	(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
29. Governing language	29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
30. Applicable law	30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
31. Notices	31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
32. Taxes and duties	32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country. 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser. 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
33. National Industrial Participation Programme (NIP)	33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
34 Prohibition of Restrictive practices	In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging). 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.