

TERMS OF REFERENCE: ANNEXURE A

SCM /Tender Ref #:	DPME 14/ 2026-27
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Request for proposals for:	Renewal of Trendmicro licences for 36 months
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1. BACKGROUND

- 1.1. The Department is currently using Trend Vision One (SaaS One) for anti- virus and end-point protection products, which includes a uniform managed and protected operating environment, The Department relies on an Anti-Virus package for protection of its computer systems against malicious threats and virus attacks.
- 1.2. The department requires a service provider who has experience in supporting Trend Micro Products to renew Trend Vision One (SaaS One) licenses that expires 31st July 2027.

2. PURPOSE

The purpose of this RFP is to invite to submit bid for the renewal of Trendmicro licenses including Maintenance and Support for a period of 36 months.

3. OBJECTIVES AND SCOPE OF WORK

3.1. The scope of the project is to appoint a Trend Micro-accredited supplier to renew the following Trend Micro Licenses with Software Maintenance and Support:

Description	Qty	Term
Trend Micro Smart Protection for Endpoints: Renew	560	36 months
Trend Vision One Credits	5000	36 months

4. DELIVERABLES AND TIME FRAMES

After **four weeks** from acceptance of award.

Initials of specification committee members: _____