

	REQUEST FOR INFORMATION	RFI No.01 UUW-CP0-01 / 2025
	MARKET TESTING	

Request for Information: Provision of various requirements to uMngeni-uThukela Water

uMngeni-uThukela Water is a state owned business enterprise that operates within the South African legislative parameters. The primary function of uMngeni-uThukela Water is to supply water in bulk to its municipal customers.

uMngeni-uThukela Water invites Original Equipment Manufacturers (OEMs), developers/ approved sole – exclusive suppliers/distributors/ service providers of the listed requirements and unlisted similar requirements to respond to this RFI which is hereby published to identify prospective industry participants through open market testing.

Provision of various requirements

RFI PARTICULARS:

SUBJECT:	Information is requested from the OEMs/ developers or approved sole – exclusive suppliers/distributors/service providers of the below listed requirements and unlisted similar requirements
Date Issued:	23 February 2025
Closing Date:	27 March 2025
Briefing Session	N/a
Closing Time:	15:00
Submission place:	Electronic documents only please – cposolesource@uuw.co.za
Purpose of RFI	uMngeni-uThukela Water is requesting information from manufactures/ developers or approved sole – exclusive suppliers/distributors/service providers to supply below listed requirements and unlisted similar requirements. uMngeni-uThukela will assess the RFI responses received and use the outcome to determine RFT or RFP or RFQ with the suitably qualified respondents. It should be noted that this is an RFI only, for determining market/industry participants and does not constitute a commitment, implied or otherwise, that uMngeni-uThukela Water will procure products (goods or services) of the Respondent(s).
RFI Commercial Queries	Name: Sikhumbuzo Mpofu Tel: 033 341 1111 Email: Sikhumbuzo.Mpofu@uuw.co.za

SUBMISSION PARTICULARS:

Respondents/Prospective providers are required to complete a form for the **each** requirement and attach **CONFIRMATION** of being an OEM, developer, and approved sole - exclusive supplier/distributor/service provider of the listed requirement and unlisted similar requirement. The form is available on uMngeni-uThukela Water Website <https://www.umngeni-uthukela.co.za/request-for-information-rfi-suppliers-service-providers/>

RFI CONFIDENTIALITY

The information included in the RFI is confidential and only for the Recipient(s) knowledge. The information contained in the RFI submission will be used exclusively for the purposes of determining industry participants.

STATUS OF THIS RFI AND SUBSEQUENT PROCESS

This RFI should not be taken nor understood to be an offer to procure. UMngeni-uThukela Water is under no obligation to accept any proposals submitted under this process and / or any subsequent request for tenders (RFT) or request for proposal (RFP) or request for quotation (RFQ) which may be issued thereafter.

The Participants should take note that this is just a Request for Information; therefore, no business will be awarded through this process however, uMngeni-uThukela Water reserves the right to confine the RFT or RFP or RFQ to the qualifying respondents/ participants of the RFI.

REQUIRED REQUIREMENTS

RFI Number	Description of the required services and goods
	PIPELINE REQUIREMENT
RFI Technical Queries:	Name: Njabulo Kheswa Tel: 033 846 1800 E-mail: Njabulo.kheswa@uuw.co.za
No.01 UWCPO-OPS-2025/01	Supply units, spares, servicing and maintenance of pure robotic to carry out pipeline inspections and condition assessment
No.01 UWCPO-OPS-2025/02	Supply units, spares, servicing and maintenance of bermad control valves
No.01 UWCPO-OPS-2025/03	Supply units, spares, servicing and maintenance of Supply Cla-Val control valves
No.01 UWCPO-OPS-2025/04	Supply units, spares, servicing and maintenance of Singer control valves.
	ELECTRICAL AND INSTRUMENTATION REQUIREMENT
RFI Technical Queries:	Name: Muhammed Jeewa or Mfanasibili Nkonyane Tel: 031 719 7300 or 033 846 1800 E-mail: Muhammed.Jeewa@uuw.co.za or mfanasibili.nkonyane@uuw.co.za
No.01 UWCPO-OPS-2025/05	Supply units, spares, servicing and maintenance of Supply equipment, spares and servicing Nano-material cleaning of electrical and electronic products.
No.01 UWCPO-OPS-2025/06	Supply units, spares, servicing and maintenance of Moxa network switches
No.01 UWCPO-OPS-2025/07	Supply units, spares, servicing and maintenance of Cisco network switches
No.01 UWCPO-OPS-2025/08	Supply units, spares, support and maintenance of Allen Bradley PLCs, licences, Industrial Network Switches
No.01 UWCPO-OPS-2025/09	Supply units, spares, servicing and maintenance of DREHMO products
No.01 UWCPO-OPS-2025/10	Supply units, spares, servicing and maintenance of Emerson products
No.01 UWCPO-OPS-2025/11	Supply units, spares, servicing and maintenance of ABB products
No.01 UWCPO-OPS-2025/12	Supply units, spares, servicing and maintenance of Atlas Copco air dryers and compressors of ozone plant.
No.01 UWCPO-OPS-2025/13	Supply units, spares, servicing and maintenance of WEG products
No.01 UWCPO-OPS-2025/14	Supply, implement and support IFM software and associated services, including licensing

No.01 UUWCPO-OPS-2025/15	Supply units, spares, servicing and maintenance of Actom products
No.01 UUWCPO-OPS-2025/16	Supply units, spares, servicing and maintenance of Schneider products
No.01 UUWCPO-OPS-2025/17	Supply units, spares, servicing and maintenance of Elonics products
No.01 UUWCPO-OPS-2025/18	Supply units, spares, servicing and maintenance of Rockwell products

No.01 UUWCPO-OPS-2025/19	Supply units, spares, servicing and maintenance of Electro Mechanic products
No.01 UUWCPO-OPS-2025/20	Supply units, spares, servicing and maintenance Auma actuators
No.01 UUWCPO-OPS-2025/21	Supply units, spares, servicing and maintenance of Bestobell meters
No.01 UUWCPO-OPS-2025/22	Supply units, spares, servicing and maintenance of Rotork actuators
No.01 UUWCPO-OPS-2025/23	Supply units, spares, servicing and maintenance of Festo products including Wonderware SCADA software and licensing
No.01 UUWCPO-OPS-2025/24	Supply units, spares, servicing and maintenance of Va-con and Emerson Actuators.
No.01 UUWCPO-OPS-2025/25	Supply units, spares, servicing and maintenance of Mitech Actuators
No.01 UUWCPO-OPS-2025/26	Supply, implement and support Adroit SCADA and associated services, including licensing and Programmable Logic Controllers
No.01 UUWCPO-OPS-2025/27	Supply units, spares, servicing and maintenance of Endress and Hauser meters
No.01 UUWCPO-OPS-2025/28	Supply units, spares, servicing and maintenance of Drehmo Actuators
No.01 UUWCPO-OPS-2025/29	Supply units, spares, servicing and maintenance of chlorine scrubbers
No.01 UUWCPO-OPS-2025/30	Supply units, spares, servicing and maintenance of Wallace & Tiernan chlorine products
No.01 UUWCPO-OPS-2025/31	Supply units, spares, servicing and maintenance of ozone sensors, transmitters, level, float and pressure transducers.
No.01 UUWCPO-OPS-2025/32	Supply, implement and support Omniwatch software and associated services, including licensing
No.01 UUWCPO-OPS-2025/33	Supply units, spares, servicing and maintenance of Valmet equipment
No.01 UUWCPO-OPS-2025/34	Supply units, spares, servicing and maintenance of chlorine analyzers, smart flow meters, loggers and level probes
No.01 UUWCPO-OPS-2025/35	Supply, implement and support Elpro Telemetry Systems and associated services, including licensing
No.01 UUWCPO-OPS-2025/36	Supply units, spares, servicing and maintenance of meter inserts for Meinecke, Kent and Castle
No.01 UUWCPO-OPS-2025/37	Supply units, spares, servicing and maintenance of Krohne flow meters
No.01 UUWCPO-OPS-2025/38	Supply, implement and support Elpro Telemetry Systems and associated services, including licensing, radios, antennas and masts
No.01 UUWCPO-OPS-2025/39	Supply units, spares, servicing and maintenance of Mikrodev products
No.01 UUWCPO-OPS-2025/40	Supply units, spares, servicing and maintenance of Xylem products
No.01 UUWCPO-OPS-2025/41	Supply units, spares, servicing and maintenance of Vega products
No.01 UUWCPO-OPS-2025/42	Supply units, spares, servicing and maintenance of Schiebel products

No.01 UUWCPO-OPS-2025/43	Supply units, spares, servicing and maintenance of Enermax energy meters
No.01 UUWCPO-OPS-2025/44	Supply units, spares, servicing and maintenance of Dalien Teren products
No.01 UUWCPO-OPS-2025/45	Supply units, spares, servicing and maintenance of Ingersol Rand products
No.01 UUWCPO-OPS-2025/46	Provision of oil analysis for transformers services
	MECHANICAL REQUIREMENT
RFI Technical Queries:	Name: Nkosinathi Khumalo or Bongani Biyela Tel: 033 846 1800 or 031 719 7300

	E-mail: nkosinathi.khumalo@uuw.co.za or Bongani.Biyela@uuw.co.za
No.01 UUWCPO-OPS-2025/47	Supply units, spares, servicing and maintenance of SAME screens
No.01 UUWCPO-OPS-2025/48	Supply units, spares, servicing and maintenance of Hidrostral pumps
No.01 UUWCPO-OPS-2025/49	Supply units, spares, servicing and maintenance of Cyclotherm Boilers
No.01 UUWCPO-OPS-2025/50	Supply units, spares, servicing and maintenance of KSB pumps
No.01 UUWCPO-OPS-2025/51	Supply units, spares, servicing and maintenance of Mono, Orbit, Netzsch Pumps
No.01 UUWCPO-OPS-2025/52	Supply units, spares, servicing and maintenance of Sulzer pumps
No.01 UUWCPO-OPS-2025/53	Supply units, spares, servicing and maintenance of Sowerby Blowers
No.01 UUWCPO-OPS-2025/54	Supply units, spares, servicing and maintenance of TurboFluid eagle pumps
No.01 UUWCPO-OPS-2025/55	Supply units, spares, servicing and maintenance of chlorine scrubber
No.01 UUWCPO-OPS-2025/56	Supply units, spares, servicing and maintenance of flygt submersible pumps
No.01 UUWCPO-OPS-2025/57	Supply units, spares, servicing and maintenance of Streaming Current Detector and Laboratory Demand Titrator products
No.01 UUWCPO-OPS-2025/58	Supply units, spares, servicing and maintenance of Grundfos Pumps
No.01 UUWCPO-OPS-2025/59	Supply units, spares, servicing and maintenance of Mather and Platt Pumps
No.01 UUWCPO-OPS-2025/60	Supply units, spares, servicing and maintenance of Robush products
No.01 UUWCPO-OPS-2025/61	Supply units, spares, servicing and maintenance of Ceccato Air Compressors
No.01 UUWCPO-OPS-2025/62	Supply units, spares, servicing and maintenance of of Luft ventilation including associated accessories
No.01 UUWCPO-OPS-2025/63	Supply units, spares, servicing and maintenance of peristaltic pumps, including tubing units accessories
No.01 UUWCPO-OPS-2025/64	Supply units, spares, servicing and maintenance of Mather+Platt products
No.01 UUWCPO-OPS-2025/65	Supply units, spares, servicing and maintenance of Denso products
No.01 UUWCPO-OPS-2025/66	Supply units, spares, servicing and maintenance of Gorman Rupp products
No.01 UUWCPO-OPS-2025/67	Supply units, spares, servicing and maintenance of Alldos Chlorine products
No.01 UUWCPO-OPS-2025/68	Supply units, spares, servicing and maintenance of Sulzer pumps

No.01 UUWCPO-OPS-2025/69	Supply units, spares, servicing and maintenance of Thomas Pipe pumps
No.01 UUWCPO-OPS-2025/70	Supply units, spares, servicing and maintenance of Ainsworth valves
No.01 UUWCPO-OPS-2025/71	Supply units, spares, servicing and maintenance of Gunric and AVK valves
No.01 UUWCPO-OPS-2025/72	Supply units, spares, servicing and maintenance of TVM valves
No.01 UUWCPO-OPS-2025/73	Supply units, spares, servicing and maintenance of APE Pumps
No.01 UUWCPO-OPS-2025/74	Supply units, spares, servicing and maintenance of Franklin Pumps
No.01 UUWCPO-OPS-2025/75	Supply units, spares, servicing and maintenance of Andritz centrifuges
No.01 UUWCPO-OPS-2025/76	Supply units, spares, servicing and maintenance of Huber Technologies centrifuges
No.01 UUWCPO-OPS-2025/77	Supply units, spares, servicing and maintenance of Alfa Laval centrifuges
No.01 UUWCPO-OPS-2025/78	Provision of Eddy Current Scanning to Prestressed Concrete Pipes (PCP) services
No.01 UUWCPO-OPS-2025/79	Supply units, spares, servicing and maintenance of Howden Blowers
WASTEWATER CHEMICAL	
RFI Technical Queries:	Name: Musawenkosi Ngubane Tel: 033 341 1111 E-mail: Musawenkosi.Ngubane@uuw.co.za
No.01 UUWCPO-OPS-2025/80	Supply and administer a bioremediation product (BioSol SL36) specially formulated to address bulk sewer contaminated environment
PROCESS SERVICES: WATER TREATMENT CHEMICAL	
RFI Technical Queries:	Name: Sbahle Msomi Tel: 031 719 7300 E-mail: sbahle.msomi@umgeni.co.za
No.01 UUWCPO-OPS-2025/81	Supply Klorman lumps and blockage calcium hypochlorite
PROCESS SERVICES: QUALITY	
RFI Technical Queries:	Name: Silindile Mtshali Tel: 031 719 7300 E-mail: Silindile.Mtshali@uuw.co.za
No.01 UUWCPO-OPS-2025/82	Supply, Delivery and Offloading of Filter Media/ Sand
PLANNING SERVICES	
RFI Technical Queries:	Name: Zipho Nkosi Tel: 033 341 1111 E-mail: Zipho.Nkosi@uuw.co.za
No.01 UUWCPO-OPS-2025/83	Supply units, spares, servicing and maintenance of Trimble products

	BIOLOGICAL SCIENCES REQUIREMENTS
RFI Technical Queries:	Name: Vusi Ntema Tel: 033 341 1111 E-mail: Vusi.Ntema@uuw.co.za
No.01 UWCPO-OPS-2025/84	Supply units, spares, repairs, support and maintenance of S-Smartreg - iMonnit premier data logger system
No.01 UWCPO-OPS-2025/85	Supply units, spares, consumables, servicing and maintenance of Agilent and Biotek products
No.01 UWCPO-OPS-2025/86	Supply units, spares, consumables servicing and maintenance of Merck products
No.01 UWCPO-OPS-2025/87	Supply units, spares, consumables, servicing and maintenance of HACH product
No.01 UWCPO-OPS-2025/88	Supply units, spares , servicing and maintenance of Memert incubators

No.01 UWCPO-OPS-2025/89	Supply Envirologixs Inc products.
No.01 UWCPO-OPS-2025/90	Supply MicroBiotests Toxkits materials.
No.01 UWCPO-OPS-2025/91	Supply units, spares, servicing and maintenance of Vitek instruments and BioMerieux products
No.01 UWCPO-OPS-2025/92	Supply Abraxis Microcystin, Anatoxin-a, Saxitoxins and Cylindrospermopsin toxicity kits and associated technologies
No.01 UWCPO-OPS-2025/93	Supply units, spares, consumables, servicing and maintenance of Antech Pharmacy Refrigerators, including analysers.
No.01 UWCPO-OPS-2025/94	Supply units, spares, consumables, servicing and maintenance of Haier Biomedical Refrigerators
No.01 UWCPO-OPS-2025/95	Supply of Envirologix microcystin, Anatoxin-a, Saxitoxins and Cylindrospermopsin toxicity kits and associated technologies
No.01 UWCPO-OPS-2025/96	Supply consumables, combo. vessels, equipment of IDEXX products, including TECTA consumables
No.01 UWCPO-OPS-2025/97	Supply MicroBiotests Toxkits materials.
No.01 UWCPO-OPS-2025/98	Supply units, spares, consumables, servicing and maintenance of Carl Zeiss products
No.01 UWCPO-OPS-2025/99	Supply units, spares, servicing and maintenance of ESCO Biological safety cabinet, including Fume hoods, and extractor fans range of equipment
	Supply units, spares clarity tunes, velocity plants, training of SASS proficiency test, SAMUS eletro-fishockers, SASS5 aquatic Biomonitoring, including range of SASS5 equipment

	CHEMISTRY REQUIREMENT
RFI Technical Queries:	Name: Mncedisi Malungana Tel: 033 341 1111 E-mail: Mncedisi.Malungana@uuw.co.za
No.01 UWCPO-OPS-2025/100	Supply units, spares, support and maintenance of the Spydaq system.
No.01 UWCPO-OPS-2025/101	Supply units, spares, consumables, combo, servicing and maintenance of ThermoFisher Scientific equipment, including Dionex and Genevac Rocket Synergy products
No.01 UWCPO-OPS-2025/102	Supply units, spares, consumables, servicing and maintenance of Perkin Elmer product

No.01 UUWCPO-OPS-2025/103	Supply units, spares, consumable, servicing and maintenance of Shimadzu analytic instruments
No.01 UUWCPO-OPS-2025/104	Supply Agri Enviro Solutions (AES) products
No.01 UUWCPO-OPS-2025/105	Supply units, spares, consumables, servicing and maintenance of SEAL analytical products
No.01 UUWCPO-OPS-2025/106	Supply units, spares , servicing and maintenance of Agilent products
No.01 UUWCPO-OPS-2025/107	Supply units, spares, servicing and maintenance of Microsep and Teledyne Tekmar products
No.01 UUWCPO-OPS-2025/108	Supply units, spares, consumables, servicing and maintenance of Metrohm products
No.01 UUWCPO-OPS-2025/109	Supply units, spares, consumable, servicing and maintenance of Leco and Gerstel products
No.01 UUWCPO-OPS-2025/110	Supply units, spares, consumables, servicing and maintenance of Separations products
No.01 UUWCPO-OPS-2025/111	Supply Envirochek capsules
No.01 UUWCPO-OPS-2025/112	Supply units, spares, consumables, servicing and maintenance of PALL laboratory shakers products

	RESEARCH AND DEVELOPMENT
RFI Technical Queries:	Name: Dr Thavrin Tel: 033 846 1800 E-mail: Thavrin.Manickum@uuw.co.za
No.01 UUWCPO-OPS-2025/113	Supply units, spares, consumables, servicing and maintenance of the Ocean Optic spectrophotometers
No.01 UUWCPO-OPS-2025/114	Supply units, spares, consumable, servicing and maintenance of the Biotage evaporators
No.01 UUWCPO-OPS-2025/115	Supply units, spares, consumables, servicing and maintenance of BRUKER products
No.01 UUWCPO-OPS-2025/116	Supply units, spares, consumables, servicing and maintenance of SCIEX products
No.01 UUWCPO-OPS-2025/117	Supply units, spares, consumables, servicing and maintenance of Zero Headspace Extractor for toxicity test
No.01 UUWCPO-OPS-2025/118	Supply units, spares, consumables, servicing and maintenance of agitation apparatus extraction vessels (for soil/sludge/waste analysis) including TCLP products
No.01 UUWCPO-OPS-2025/119	Supply units, spares, consumables, servicing and maintenance of the ELUTE products
	INSTRUMENTS
RFI Technical Queries:	Name: Mcebo Mkhize Tel: 033 846 1800 E-mail: Mcebo.Mkhize@uuw.co.za
No.01 UUWCPO-OPS-2025/120	Supply units, spares, consumables and maintenance of Digital Droplet PCR products
No.01 UUWCPO-OPS-2025/121	Supply molecular (biology reagents, diagnostics solution), nuclei acid purification, bioinformatics system, and testing of various DNA sequencing (genetic fingerprinting, genome and metagenomis)
	ICT REQUIREMENT

RFI Technical Queries:	Name: Radesh Padayachee Tel: 033 341 1111 E-mail: Radesh.Padayachee@uuw.co.za
No.01 UUWCPO-OPS-2025/122	Supply, implement and Support of LabWare software
No.01 UUWCPO-OPS-2025/123	Supply, implement and Support of Trilogy Advanced Pre-Scheduling System (TAPS) and Mobile Data Collection System (HAND) software
No.01 UUWCPO-OPS-2025/124	Supply, implement and Support of SCS Software
No.01 UUWCPO-OPS-2025/125	Supply, implement and Support of GIS Software
No.01 UUWCPO-OPS-2025/126	Supply unit and service South African Post Office linking franking machine
No.01 UUWCPO-OPS-2025/127	Supply, implement, support Caseware software and associated services
No.01 UUWCPO-OPS-2025/128	Supply, implement and support WRMDSS software and associated services, MIKE Powered by DHI software products
No.01 UUWCPO-OPS-2025/129	Supply, implement and support Ansys software and associated services
No.01 UUWCPO-OPS-2025/130	Supply, implement and support Dataviewer Licences , Software and associated services
No.01 UUWCPO-OPS-2025/131	Supply, implement and support Soterion Governance and Compliance Software
HRM REQUIREMENT	
RFI Technical Queries:	Name: Malenhle Dlamini Tel: 033 341 1111 E-mail: Reuben.Dlamini@uuw.co.za
No.01 UUWCPO-OPS-2025/132	Supply AIDS banners for World AIDS Day
No.01 UUWCPO-OPS-2025/133	Provision of research, educate and support for various types of cancer services that are unique, integrated, including pre- and post-counselling, screenings and care.
No.01 UUWCPO-OPS-2025/134	Supply, implement and support Peromnes Grading system
QUALITY ASSURANCE	
RFI Technical Queries:	Name: Deepak Dannyeswar Tel: 033 341 1111 E-mail: Deepak.Dannyeswar@uuw.co.za
No.01 UUWCPO-OPS-2025/135	Provision of inspection, assessment testing, monitoring, calibration, verification and certification of Laboratories and Plants
No.01 UUWCPO-OPS-2025/136	Provision of full spectrum of international standards, information , conformity assessment services and certification
PROCESS ENGINEERING	
RFI Technical Queries:	Name: Debbie Trollip Tel: 033 341 1111 E-mail: Debbie.Trollip@uuw.co.za
No.01 UUWCPO-OPS-2025/137	Supply units, spares, consumables, servicing and maintenance of Perkin Elmer products

No.01 UUWCPO-OPS-2025/138	Supply units, spares, calibration, certification and maintenance of scientific ovens, pipettes, viscometers of rapid high temperature chemical oxygen demand (COD) analytical instrument analysers that can read samples in 90 seconds and does not require reagents and heats to 1800C.
RFI Technical Queries	Name: Mbongiseni Masuku Tel: 033 341 1111 E-mail: Mbongiseni.Masuku@uuw.co.za
No.01 UUWCPO-OPS-2025/139	Supply of Parklink consumables
	WATER AND ENVIRONMENT SERVICES
RFI Technical Queries:	Name: Mlondi Ngcobo Tel: 033 341 1111 E-mail: Mlondi.Ngcobo@uuw.co.za
No.01 UUWCPO-OPS-2025/140	Supply, implement and support technology platform for real-time, satellite-based tracking and forecasting of blue-green algae blooms