

NO	QUESTIONS	ANSWERS
1	Vox can offer you Operator Connect solution which is full Teams Solution that has been certified by Microsoft and has a SLA included. The SBC will now be hosted in Microsoft Azure North and West and become a Software as a service. This will include a SIP trunk with Preferential calls rates and a TMS system. Is this what CCSA is looking for?	Yes
2	In Section 7.2 what is meant by legacy systems and or specific departmental needs?	Please ignore
3	In Section 7.4 you saying you want to remove traditional telephone systems? You want a full Teams solution? No old Alcatel?	No
4	What is CCSA current Microsoft Licenses and does it include the Phone System license for all 250 x users?	E5, Yes
5	Please provide a list of all numbers Geo and Non-Geo numbers that CCSA will like to port?	Its 012 numbers
6	Section 9.1 refers to the below. This is what CCSA currently has. What is needed here?	
6.1	Expert costing-based quality and quantities –based on the Commission's existing system configuration, which includes an IP PBX solution integrated with Microsoft Teams via SBC (Direct Routing), along with a Telephone Management System and SIP Trunking to support telephony needs.	We need a Teams based calling system
7	Do you require Vox to provide a IP based PBX and MS Teams Solution? What is the specifications of the IP based	MS Teams solution
8	Please confirm what the term of the tender will be. There was mention of 24 month and 36 months in the tender briefing.	24 months
9	The Variable billing price in the pricing schedule will be difficult to do. Are you happy that we just share our per second calls costs in a table per destination. As there is Local,National,Mobile Vodacom and MTN and Cell C and Telkom Mobile. Or will CCSA provide some call volumes for us to price on?	Yes
10	Will you require Disaster Recovery	No
11	Online submissions	RFI can be submitted online
12	Restoration requirements?	12 Hours
13	Restore to Commission Infrastrure or to Bidder?	Commission Infrastructure
14	When does current Online provisions expire?	Expired
15	Current Bandwidth?	500MB
16	Cuurently using VERITAS?	Yes
17	Backing of user profile required?	No