

18 August 2026

RFB NO. 022/2026/EWSS/SUPPORT/RFB

**APPOINTMENT OF A SERVICE PROVIDER FOR THE SUPPLY, IMPLEMENTATION,
AND SUPPORT OF THE ENTERPRISE ARCHITECTURE TOOL FOR A PERIOD OF
60 MONTHS.**

CLARIFICATION NO 1

Herewith please find clarification No 1 which forms an integral part of the above-mentioned RFB.

PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:

1. Complete the section below and **without delay** email a copy of this page to TCTA, email address tenders02@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

Regards

Signed by:TINA YVONNE MKHULISE M
Signed at:2026-08-18 14:48:13 +02:00
Reason:Witnessing TINA YVONNE MKH



Tina Mkhulise

SCM Acquisition Manager: Corporate

I/We herewith acknowledge receipt of CLARIFICATION NO 1 for
RFB NO. 022/2026/EWSS/SUPPORT/RFB

SIGNATURE: DATE:

ON BEHALF OF:

CLARIFICATIONS QUESTIONS

QUESTION 1

Can TCTA provide an indication of the current state and size of the enterprise landscape to be captured in the tool, including the approximate number of business capabilities, processes, applications, integrations, technology assets, and data entities that must be loaded as part of the implementation?

RESPONSE

This will be finalised accordingly and shared with the appointed service provider.

QUESTION 2

Does TCTA have a preferred deployment model (SaaS, private cloud, on-premises, or hybrid), and are there any data residency, security, or infrastructure hosting requirements that bidders must comply with?

RESPONSE

SaaS, preferably SA Data Centre and Europe

QUESTION 3

Please provide details of the systems with which the Enterprise Architecture tool is expected to integrate, including versions and technologies for Microsoft Active Directory, CMDB platforms, SSO platforms, and any other systems that form part of the target integration scope.

RESPONSE

As stated in the RFB, these are the Microsoft Active Directory, CMDB platforms, and SSO platforms

QUESTION 4

The RFB specifies five (5) core user licences and future growth of 10% new users. Can TCTA clarify:

- a. The expected number of read-only/viewer users?
- b. Whether non-technical business stakeholders require access?
- c. Whether bidders should price additional users beyond the initial five licences?

RESPONSE

Only core licenses, no read-only/viewer users. No, non-technical business stakeholders. No pricing for additional users as TCTA cannot articulate the numbers.

QUESTION 5

For Stage 3 Live Demonstrations, will TCTA provide predefined demonstration scenarios and use cases, or may bidders demonstrate the required functionality using their own reference client environment? In addition, how will customisable functionality be assessed during the demonstration?

RESPONSE

The demonstration will be conducted based on the key functional features outlined on pages 10 to 11 of the RFB. The bidder will be required to conduct the demonstration using their client's environment which the bidder will select from its client references.

QUESTION 6

Can TCTA provide the expected project commencement date and the targeted timeline for implementation, configuration, training, migration of architecture artefacts, and production go-live?

RESPONSE

TCTA anticipates that the commencement date will be approximately 8 to 10 weeks after the bid closing date. However, TCTA is unable to reliably determine the duration required for implementation, configuration, training, migration of architecture artefacts, and production go-live at this stage. Accordingly, the timelines for these activities will be finalised in consultation with the successful bidder