

REQUEST FOR QUOTATION (RFQ) FOR THE SUPPLY, INSTALLATION, CONFIGURATION AND COMMISSIONING OF NETWORK INFRASTRUCTURE, SD-WAN FIREWALL AND INTEGRATION WITH EXISTING NETWORK - NELSON MANDELA PRISON HOUSE

Reference Number	Iziko RFQ ICT-21-OCT-26
Description	NETWORK INFRASTRUCTURE, STRUCTURED CABLING, FIREWALL AND SD-WAN, AND INTEGRATION WITH EXISTING NETWORK
Address	Iziko South African Museum 25 Queen Victoria Street Cape Town 8001
Site	Nelson Mandela Prison House, Paarl , Western Cape
Attention	Andre Makka
Advert Date	21 October 2026
Closing Date and Time for Submission	04 November 2026 at 11:00am
Compulsory Site Visit	28 October 2026 at 10:00am
Method of Delivery	Quotes / Proposals, and accompanying documentation, must be email SCM scm@iziko.org.za and sgwampi@iziko.org.za
Technical Enquiries	Supply Chain; scm@iziko.org.za ; Andre Makka: amakka@iziko.org.za
Name of Company	
CSD Supplier Number (MA Number)	
B-BBEE Status Level of Contribution	
Quote Price (Incl. VAT)	
Signature	

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

- 1.1 Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa, 1996 (Constitution), and further expressed in the various applicable legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.
- 1.2 If a person is listed in the Register for Tender Defaulters and/or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. DECLARATION ON EMPLOYMENT BY ORGAN OF STATE

- 2.1 Is the bidder, or any of the directors / trustees / shareholders / members / partners of the bidder employed by an organ of state, as defined in section 239 of the Constitution? **YES/NO**
- 2.2 If YES, furnish particulars of the names, individual identity numbers, in the table below:

Full Name	Identity Number	Name of organ of state

- 2.3 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

- 2.3.1 If so, furnish particulars:

.....

- 2.4 Does the bidder or any of its directors/trustees/shareholders members/partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise, whether or not they are bidding for this contract? **YES/NO**

2.4.1 If so, indicate all companies registered in the CSD in the table below:

Supplier registration number (MAAA)	Status (active/inactive/deleted)

Failure to disclose all CSD-registered active companies linked to all Directors will lead to disqualification.

3 GENERAL DECLARATION

I, the undersigned, in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure.
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found to be false.
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

- 3.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act, 1998 (Act No. 89 of 1998) and or may be referred to law enforcement agencies for criminal investigation and or may be restricted from conducting business with the state for a period not exceeding 10 years in terms of the Prevention and Combating of Corrupt Activities Act, 2004 (Act No. 12 of 2004) or any other applicable legislation.

I CERTIFY THAT THE ABOVE IS CORRECT.

I ACCEPT THAT THE PROCURING INSTITUTION MAY REJECT THE BID OR TAKE APPROPRIATE ACTION AGAINST ME IF THIS DECLARATION IS FALSE.

.....

Signature.....

Date

.....

Designation

.....

Name of bidder

Name of bidder (Company Name)

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

- 1.1. The following preference point systems are applicable to invitations to tender:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 1.2. **To be completed by the organ of state**
The applicable preference point system for this tender is the **80/20** preference point system.
- 1.3. Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
- (a) Price: and
 - (b) Specific Goals

1.4. **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 1.5. Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6. The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **tender** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **price** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **rand value** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **tender for income-generating contracts** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **The Act** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1. THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right) \text{ or } P_s = 90 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$$

Where:

P_s = Points scored for price of tender under consideration

P_t = Price of tender under consideration

P_{min} = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$P_s = 80 \left(1 - \frac{P_t - P_{max}}{P_{max}} \right) \text{ or } P_s = 90 \left(1 - \frac{P_t - P_{max}}{P_{max}} \right)$$

Where:

P_s =Points scored for price of tender under consideration

P_t =Price of tender under consideration

P_{max} =Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/documentation stated in the conditions of this tender;
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of –
 - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Evidence	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Persons, or categories of persons, historically	• Proof of B-BBEE certificate;		

disadvantaged- (HDI) by unfair discrimination on the basis of	• Company Registration Certification • Identification Documentation. • CSD report		
Race: Black persons (ownership)* 50% or more black ownership = 20 points Less than 50% black ownership = 10 points 0% black ownership = 0 points			

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm:

4.4. Company Registration number:

4.5. TYPE OF COMPANY/FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

[TICK APPLICABLE BOX]

4.6. I, ... the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses, or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary

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SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

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REQUEST FOR QUOTATION (RFQ) FOR THE SUPPLY, INSTALLATION, CONFIGURATION AND COMMISSIONING OF NETWORK INFRASTRUCTURE, SD-WAN FIREWALL AND INTEGRATION WITH EXISTING NCE AND SOPHOS CENTRAL NELSON MANDELA PRISON HOUSE

1. BACKGROUND

Iziko Museums of South Africa is a Schedule 3A public entity and non-profit organisation, partly subsidised by the National Department of Sport, Arts and Culture. Iziko brings together national museums and a Social History Centre situated in the Western Cape under a single governance and leadership structure. Iziko operates within a public finance environment and must ensure that procurement and expenditure deliver value for money, support the institution's mandate, and comply with applicable legislation, policies and internal controls.

2. REQUEST FOR QUOTATION

Iziko Museums of South Africa invites suitably qualified and experienced service providers to submit quotations for the supply, delivery, installation, configuration, commissioning and support of network infrastructure at Nelson Mandela Prison House (NMPH). The solution comprises wired and wireless network equipment, a firewall/security appliance with secure SD-WAN connectivity to Iziko's main site in Cape Town, integration with centralised network management and monitoring, and structured cabling.

The requirements in this RFQ are expressed in terms of functionality, performance, interoperability, compatibility and applicable technical standards. Equivalent products from different manufacturers and suppliers will be considered, provided that they meet all of the requirements, including compatibility with Iziko's existing management and security platforms described below.

Existing environment: Iziko's existing network infrastructure at its main site in Cape Town is built around Huawei networking equipment and is centrally monitored and managed through the Huawei iMaster NCE network monitoring and management system (NCE). Iziko's main site is protected by Sophos firewall infrastructure (Sophos XGS 2100) managed through Sophos Central. The NMPH network must be integrated into this environment: all new switching and wireless equipment must integrate into Iziko's existing NCE, and the NMPH firewall must be registered on Iziko's existing Sophos Central and establish a secure SD-WAN connection to the main-site firewall.

3. PROJECT OBJECTIVES

- Provide reliable wired and wireless network connectivity at Nelson Mandela Prison House.
- Deploy switching and wireless infrastructure that is compatible with, and integrated into, Iziko's existing Huawei network architecture and NCE network monitoring and management system.
- Enable NMPH to be centrally monitored, configured and administered from Iziko's main site through Iziko's existing NCE, including fault detection, performance reporting and troubleshooting, with all applicable NCE licences/subscriptions.

- Deploy a next-generation firewall/security appliance at Nelson Mandela Prison House that is integrated with Iziko's existing main-site Sophos firewall environment and registered on Sophos Central.
- Implement a secure SD-WAN overlay linking Nelson Mandela Prison House to Iziko's main site.
- Apply consistent network access controls, security policies and monitoring across the connected sites.
- Ensure the solution is reliable, scalable to accommodate future growth, and can be supported and maintained within Iziko's existing ICT operational environment.
- Provide structured Cat6 cabling and multimode fibre backbone infrastructure.
- Complete testing, commissioning, documentation and handover of the fully operational solution.

4. MANDATORY TECHNICAL REQUIREMENTS

Area	Minimum Requirement
Switching	Enterprise-grade managed Ethernet switches providing IEEE 802.3at PoE+, VLANs (IEEE 802.1Q), link aggregation (IEEE 802.3ad), rapid/multiple spanning tree (IEEE 802.1w/802.1s), port-based access control (IEEE 802.1X), QoS, SNMPv3 and syslog, and secure remote management (SSH/HTTPS), compatible with Iziko's existing network architecture and capable of being onboarded and managed in Iziko's existing NCE.
Wireless	Enterprise wireless access points, indoor and outdoor as specified, compliant with IEEE 802.11be (Wi-Fi 7), supporting WPA3, multiple SSIDs mapped to VLANs, fast roaming (IEEE 802.11r/k/v) and PoE power, centrally managed through Iziko's existing NCE. Outdoor access points must be weatherproof.
NCE integration	Mandatory integration into Iziko's existing NCE network monitoring and management system: onboarding of all new switches and access points, and centralised configuration, monitoring, fault detection, alarms, performance reporting and troubleshooting from Iziko's main site. All additional NCE licences/subscriptions required for the new devices, minimum 3-year term.
Firewall	Next-generation firewall appliance at Nelson Mandela Prison House, integrated with Iziko's existing main-site Sophos firewall and registered on Iziko's existing Sophos Central for central management, monitoring and reporting; sized for the site (see Section 6).
SD-WAN	Design, configure, test and commission a secure SD-WAN/site-to-site overlay between Nelson Mandela Prison House and Iziko's main site, with encryption, policy-based path selection and failover.
Cabling	Cat6 structured cabling plus 4-core multimode fibre backbone, termination, labelling and certification.
Security	Firewall policies, segmentation, secure management, logging and access controls configured with Iziko ICT, applying network access controls and security policies consistent with the main site.
Documentation	As-built diagrams, IP/VLAN schedule, port/cable schedules, device serials, licences, configurations and test results.

Area	Minimum Requirement
Scalability and reliability	Solution sized for current requirements with capacity to accommodate future growth, providing reliable connectivity for NMPH and its users.
Support and maintainability	Manufacturer technical support and licences for a minimum of 36 months, and a solution that can be supported and maintained within Iziko's existing ICT operational environment.
Optional Fibre Internet	OPTIONAL ONLY: Fibre Internet service at Nelson Mandela Prison House with a minimum line speed of 100 Mbps. Quote separately. Iziko will decide whether or not to take up this option.

5. SWITCHING AND WIRELESS BILL OF QUANTITIES

Ref.	Description	Qty	Unit
N-01	Managed PoE+ access switch: 16 x 10/100/1000BASE-T PoE+ (IEEE 802.3at) ports, 2 x 10GE SFP+ uplink ports, AC powered, fanless/appropriate model; centrally manageable	1	Each
N-02	Managed PoE+ access switch: 24 x 10/100/1000BASE-T PoE+ (IEEE 802.3at) ports, 4 x 10GE SFP+ ports, stacking capability; centrally manageable	1	Each
N-03	Managed PoE+ access switch: 48 x 10/100/1000BASE-T PoE+ (IEEE 802.3at) ports, 4 x 10GE SFP+ ports, stacking capability; centrally manageable	1	Each
N-04	10G SFP+ multimode transceiver (10GBASE-SR), 850nm, LC, minimum 300m, compatible with the proposed switches	12	Each
N-05	Per-device NCE licence for switches, required to onboard and manage the switches in Iziko's existing NCE	3	Licence
N-06	NCE support/subscription for switches, 3-year term	3	Licence
N-07	Indoor enterprise wireless access point, IEEE 802.11be (Wi-Fi 7), PoE powered, centrally managed	6	Each
N-08	Outdoor enterprise wireless access point, IEEE 802.11be (Wi-Fi 7), weatherproof, PoE powered, centrally managed	6	Each
N-09	Per-device NCE licence for access points, required to onboard and manage the access points in Iziko's existing NCE	12	Licence
N-10	NCE support/subscription for access points, 3-year term	12	Licence
N-11	Switch manufacturer technical support, 36 months	3	Service
N-12	Access point manufacturer technical support, 36 months	12	Service

Bidders must submit manufacturer data sheets for all proposed products and a line-by-line compliance statement against the specifications above. Equivalent products that meet or exceed the specifications will be considered, provided they are supported by and can be fully onboarded into Iziko's existing NCE.

6. FIREWALL AND SD-WAN

- Iziko's main site is protected by an existing Sophos firewall (Sophos XGS 2100), managed through Sophos Central. The Nelson Mandela Prison House firewall must be fully interoperable with the existing main-site firewall and must support the proposed SD-WAN architecture.
- Supply, install and configure one next-generation firewall appliance for Nelson Mandela Prison House. The bidder must confirm that the appliance is appropriately sized for the site's

anticipated WAN bandwidth, users/devices, concurrent connections, VPN/SD-WAN throughput and enabled security services and must state the manufacturer's rated throughput figures.

- Minimum functionality: stateful firewall, intrusion prevention, application control, web filtering, anti-malware, secure site-to-site VPN/SD-WAN with encryption (IPsec), support for multiple WAN links with policy-based path selection and failover, VLAN interfaces, static and dynamic routing, NAT, logging and reporting.
- The remote-site appliance must support secure site-to-site SD-WAN connectivity to the existing Iziko main-site Sophos firewall.
- Include all firewall/security, VPN/SD-WAN and management licences/subscriptions required for the proposed solution for a minimum of 36 months. The bidder must state the licence bundle, term, inclusions and renewal cost.
- The appliance must be registered on Iziko's existing Sophos Central and configured for central management, monitoring, alerts and reporting from Iziko's main site. The bidder must include all licences and subscriptions required for Sophos Central registration and management for the full licence term.
- Design and implement the SD-WAN/site-to-site connectivity between Nelson Mandela Prison House and the main site. The design must identify the WAN underlay, tunnel/overlay method, routing approach, encryption, traffic policies and failover behaviour.
- Configure required firewall rules, NAT, VLAN interfaces, routing, VPN/SD-WAN policies, DNS/DHCP relay or other network services in accordance with Iziko ICT's approved design.
- Provide secure segmentation between user, wireless, infrastructure and other approved network zones where required.
- Configure logging, monitoring and security alerts appropriate to the site and integrate these with Iziko's existing management/monitoring platforms where technically supported.
- Conduct end-to-end testing between Nelson Mandela Prison House and the main site, including SD-WAN establishment, routing, application reachability, security policy enforcement and failover/recovery.
- Provide complete as-built SD-WAN/firewall documentation, including topology, WAN addressing, tunnel information, routing, firewall policy summary, licence details and configuration backup.
- All recurring licensing/subscription, SD-WAN and optional fibre Internet service costs must be separately identified in the pricing schedule.

7. NCE MONITORING AND MANAGEMENT INTEGRATION

Integration into Iziko's existing NCE network monitoring and management system is a mandatory deliverable.

- Confirm compatibility with Iziko's current NCE platform and version.
- Supply all additional NCE licences/subscriptions required for the new switches and access points.
- Onboard all new switches and access points into Iziko's existing NCE environment.
- Register the new firewall on Iziko's existing Sophos Central and configure central management, monitoring and reporting.
- Configure device visibility, health monitoring, alarms and performance monitoring.

- Apply Iziko's naming, site/group and administrative conventions.
- Demonstrate successful monitoring before handover.
- Provide licence entitlement information and expiry dates.

8. FIREWALL AND SD-WAN BILL OF QUANTITIES

Ref.	Description	Qty	Unit
S-01	Next-generation firewall appliance for Nelson Mandela Prison House, including required power/accessories; sized for the proposed WAN throughput, users, VPN/SD-WAN and security services	1	Each
S-02	Firewall/security subscription/licence for proposed appliance, minimum 36 months	1	Licence
S-03	Sophos Central registration and management/monitoring entitlement for proposed appliance, minimum 36 months, where required	1	Licence
S-04	SD-WAN/site-to-site connectivity licensing/subscription required for integration with Iziko's existing main-site Sophos firewall, minimum 36 months	1	Licence
S-05	SD-WAN design, configuration, implementation and commissioning between Nelson Mandela Prison House and main site	1	Service
S-06	Firewall configuration, security policy, routing, NAT, VLAN and integration services	1	Service
S-07	End-to-end SD-WAN, security, connectivity and failover testing	1	Service
S-08	Documentation, configuration backup and technical handover	1	Service

9. STRUCTURED CABLING AND INSTALLATION

Ref.	Description	Qty	Unit
C-01	9U 450+100 swing-frame wall-mounted data cabinet	3	Each
C-02	1-way fan	3	Each
C-03	PDU 5+4 outlets, 5m or equivalent	3	Each
C-04	Cat6 24-port patch panel	3	Each
C-05	Brush panel	3	Each
C-06	2kVA rack-mount UPS	3	Each
C-07	Cat6 LAN network point	10	Points
C-08	Cat6 patch lead, 1m	10	Each
C-09	Cat6 patch lead, 3m	10	Each
C-10	4-core multimode fibre optic cable installed	120	m
C-11	12-port LC duplex fibre panel	3	Each
C-12	Fibre splice cassette incl. organisers	3	Each
C-13	Multimode LC pigtail 1m	16	Each
C-14	Multimode LC duplex mid-coupler	8	Each
C-15	Fibre splice and test	16	Operations
C-16	Multimode LC-LC patch lead 1m	8	Each
C-17	50mm HDPE conduit	100	m
C-18	Manhole standard 400mm	3	Each
C-19	Trunking 16x25mm	3	Each
C-20	Mounting of access points	16	Each
C-21	Mounting of switches	4	Each
C-22	Additional labour / installation works	1	Lot
C-23	Sundries	1	Lot
C-24	Travel and travel time	1	Lot

10. OPTIONAL FIBRE INTERNET SERVICE

The following option must be quoted separately from the mandatory network, firewall and SD-WAN solution. The optional service is not part of the mandatory RFQ award and must not be assumed to be required.

- **OPTIONAL REQUIREMENT – FIBRE INTERNET:** Provide a fibre Internet service to Nelson Mandela Prison House with a minimum committed line speed of 100 Mbps. The service shall be suitable as the WAN underlay for the SD-WAN connection to Iziko's main site.
- Site coordinates for the proposed fibre Internet service: 33° 49' 56" S, 18° 59' 06" E (33.832222° S, 18.985000° E). The bidder shall use these coordinates for fibre service availability and route feasibility assessment.
- The bidder must quote the optional fibre service as a separate once-off installation/activation charge and a separate recurring monthly service charge. The quotation must state the ISP/carrier, access technology, committed bandwidth, SLA, installation lead time, contract term, public/static IP requirements, support arrangements and any other recurring charges.
- **IMPORTANT:** The optional fibre Internet service is subject to Iziko's decision. Iziko will decide whether or not to take up this option. Inclusion of an optional price in the bidder's quotation does not constitute an instruction, commitment or award by Iziko to procure the fibre service. Iziko may accept the mandatory solution without accepting the optional fibre service.
- The bidder must clearly identify all optional fibre costs separately from the mandatory RFQ total.

11. INSTALLATION, TESTING AND HANDOVER

- Compulsory site inspection before final quotation.
- Supply, install, configure and commission all equipment and cabling.
- Label cables, patch-panel ports, switch ports, cabinets and active devices.
- Configure VLANs, switch ports, PoE, uplinks and network parameters in accordance with Iziko ICT.
- Configure wireless SSIDs, security policies and AP profiles.
- Configure firewall and SD-WAN policies with Iziko ICT and register the firewall on Iziko's existing Sophos Central.
- Integrate all new network devices into Iziko's existing NCE monitoring and management system.
- Test and certify copper and fibre links.
- Conduct end-to-end connectivity tests between the new site and main site.
- Demonstrate SD-WAN operation and failover where applicable.
- Submit final as-built diagrams, rack layout, port map, cable schedule, IP/VLAN schedule, configurations, licences, serial numbers and test results.

Architecture requirement: The quotation must be based on a next-generation firewall at Nelson Mandela Prison House, registered on Iziko's existing Sophos Central, forming a secure SD-WAN relationship with Iziko's existing main-site Sophos firewall. An optional fibre Internet service of minimum 100 Mbps shall be priced separately. Iziko will decide whether or not to take

up this option. Bidders must not assume that the optional fibre service will be awarded or activated.

12. SUPPORT, MAINTENANCE AND SERVICE LEVEL AGREEMENT (3 YEARS)

The successful bidder must provide support and maintenance under a Service Level Agreement (SLA) for the full three-year (36-month) period from the date of final acceptance, covering the network infrastructure supplied and installed at Nelson Mandela Prison House. The SLA must be consistent with the 36-month licence and manufacturer support terms required in this RFQ.

12.1 Support Services

- The service provider will provide technical support via phone or email during regular business hours (Monday to Friday, 8 am to 5 pm).
- Remote assistance will be available for troubleshooting and resolving network issues promptly.
- **On-site support:** In cases where remote assistance is insufficient, on-site support will be provided within four (4) hours of the reported issue, as per the severity level.

12.2 Maintenance Services

- The service provider will conduct regular maintenance checks to ensure optimal performance and identify potential issues before they become critical.
- The service provider will provide scheduled software updates for the network infrastructure components to address security vulnerabilities and enhance functionality.
- In the event of a critical network failure, the service provider will respond within four (4) hours to address and resolve the issue.

12.3 Review and Amendments

This SLA may be amended by mutual agreement between the incumbent company and Iziko to accommodate changing requirements or technology advancements.

13. PRICING SCHEDULE

13.1 Table A – Mandatory Solution

Items 1 to 12 form the mandatory solution. The total of Table A is the Total Evaluated Bid Price.

No.	Description	Bidder Price Incl. VAT
1	Switching and associated hardware	R
2	Wireless access points and associated hardware	R
3	NCE network management licences and support – 3 years	R
4	Manufacturer technical support – 36 months	R
5	Firewall appliance	R
6	Firewall licences/subscriptions (including Sophos Central) – 3 years	R
7	SD-WAN design, configuration and commissioning	R
8	Structured cabling and fibre materials	R
9	Installation, configuration and commissioning	R
10	Testing, certification and documentation	R

No.	Description	Bidder Price Incl. VAT
11	Three-year Service Level Agreement – support and maintenance (36 months)	R
12	Other items required for a complete solution – clearly identified	R
	TOTAL INCLUDING VAT – MANDATORY SOLUTION (ITEMS 1–12)	R

13.2 Table B – Optional Fibre Internet Service

The items below are OPTIONAL, must be quoted separately and are not included in the mandatory total. Iziko will decide whether or not to take up this option. Optional items are not part of the Total Evaluated Bid Price.

No.	Description	Bidder Price Incl. VAT
13	OPTIONAL – Fibre Internet service, minimum 100 Mbps – once-off installation/activation	R
14	OPTIONAL – Fibre Internet service, minimum 100 Mbps – recurring monthly service charge	R pm

Pricing Instruction

1. The Total Evaluated Bid Price will be used to calculate price points under the 80/20 preference point system. Only amounts captured on this table will be considered.
2. Bidders must include all costs necessary for a complete operational solution. No additional costs, disbursements or incidental charges will be paid unless disclosed in the bid and approved in writing by Iziko.
3. Iziko may withhold payment for a deliverable until the deliverable is submitted and accepted as complete by the project manager.
4. Bidders must attach a breakdown of assumptions, resource categories and rates used to prepare their pricing.

Please Note: a formal detailed quotation to be sent with proposal. The pricing schedule above and formal quotation must include all applicable costs and there can be no variation after award has been made.

SIGNATURE		NAME PRINT	
CAPACITY		DATE	
NAME OF COMPANY			
INDICATE DELIVERY PERIOD IN WEEKS AFTER RECEIVING OFFICIAL ORDER			

14. ADMINISTRATIVE DOCUMENTS

Service Providers must submit all documents as outlined in Table below:

1	Central Supplier Database Report – with supplier number and company details (www.csd.gov.za) and Tax Status Verification Pin together with tax registration number
2	Detailed pricing structure on your company letterhead: A cost schedule detailing full cost breakdown, inclusive of VAT, any disbursement, and escalations, if applicable, etc.
3	A Valid B-BBEE Certificate or Sworn Affidavit to determine the Service provider's status level.
4	Signed Request for Quotation (RFQ) Document
5	Valid Tax Certificate and/or Tax Pin
6	SBD 4 and SBD 6.1 documentation included in this RFQ

Note: Failure to supply any of the administrative documents stipulated may lead to the quote not being considered.

14.1 MANDATORY DOCUMENTS

1	Annexure C – Iziko Confidentiality and Non-Disclosure Agreement, completed and signed.
2	Manufacturer accreditation or authorised partner/reseller evidence relevant to the proposed firewall and SD-WAN solution.
3	At least five relevant project reference letters.

Note: Failure to supply any of the Mandatory documents stipulated may lead to the quote not being considered.

15. BIDDER TECHNICAL RESPONSE

For the firewall/SD-WAN component, the bidder must provide the following as part of the technical response: proposed firewall model confirmation; sizing calculation and rated throughput; 36-month licence bundle; SD-WAN topology; integration method with Iziko's existing main-site Sophos firewall; WAN underlay assumptions; routing and failover design; confirmation of Sophos Central registration and management; and, where the optional fibre service is quoted, fibre provider, access method, installation lead time, service levels and monthly/once-off charges.

Requirement	Bidder Response / Evidence
Sophos Central registration	Confirm that the proposed firewall will be registered on Iziko's existing Sophos Central and state the licences/subscriptions required.

Requirement	Bidder Response / Evidence
Proposed products (make, model, data sheets)	List all proposed switching, wireless and firewall products and attach manufacturer data sheets and a line-by-line compliance statement.
Compatibility with Iziko's existing network and NCE	
NCE integration experience	
NCE compatibility confirmed	
NCE licences – quantity and term	
Firewall model proposed	
Firewall licence/subscription – term and inclusions	
SD-WAN architecture	
SD-WAN failover approach	
Implementation methodology	
Delivery lead time	
Installation duration	
Warranty/support response times	
Three-year SLA – acceptance of Section 12 (support and maintenance services) and any enhancements offered	
Assumptions/exclusions/deviations	
Optional fibre Internet – minimum 100 Mbps	Provide ISP/carrier, committed bandwidth, SLA, once-off installation/activation charge, monthly recurring charge, lead time and service term. Clearly identify as OPTIONAL. Site coordinates: 33° 49' 56" S, 18° 59' 06" E (33.832222° S, 18.985000° E).
Optional fibre acceptance	Bidder acknowledges that Iziko will decide whether or not to procure the optional fibre Internet service. Inclusion of a price does not constitute an instruction to proceed.

16. EVALUATION

16.1 Bidding Requirements and Stages

The quotation will be evaluated in accordance with Iziko's applicable Supply Chain Management requirements. The bidding requirements and stages are summarised below:

Stage	Requirement
Stage 1	Administrative and mandatory compliance documents (pass / fail)
Stage 2	Functionality / technical evaluation (100 points, minimum 70 points to proceed)
Stage 3	Price and Specific Goals (80/20 preference point system)

Bidders must achieve a minimum of 70% on the functionality criteria to proceed to Stage 3, subject to Iziko SCM approval.

16.2 Functionality Evaluation Criteria

DETAILED FUNCTIONALITY EVALUATION AND SCORING MATRIX

Evaluators must score only on evidence contained in the bid submission and supporting documentation. The maximum score is 100 points.

Criteria	Max Points	Evidence Required	Scoring Guidance	Score Awarded
1. Manufacturer Accreditation and NCE / Campus Network Experience	20	Current manufacturer accreditation or authorised partner/reseller status for the proposed switching and wireless solution; evidence of enterprise switching, wireless and NCE deployments.	20 = valid accreditation and verified NCE integration experience 10 = valid accreditation with limited NCE experience 0 = no accreditation evidence	
2. Firewall Accreditation, Sophos Central and SD-WAN Experience	15	Manufacturer accreditation or authorised partner/reseller evidence for the proposed firewall solution; evidence of firewall, Sophos Central and SD-WAN deployments.	15 = valid accreditation and verified SD-WAN experience 8 = valid accreditation with limited SD-WAN experience 0 = no accreditation evidence	
3. Comparable Project References	15	At least five relevant project references on client letterhead, signed by a duly authorised representative of the client.	15 = 5 or more references 10 = 3 to 4 references 5 = 2 references 0 = 1 reference or none	
4. Switching, Wireless and NCE Integration Approach	20	Technical response covering compatibility with the existing network, NCE compatibility confirmation, NCE licences (quantity and term), switching, wireless, cabling and fibre.	20 = complete, compliant and well justified 10 = suitable with minor gaps 0 = non-compliant or not provided	
5. Firewall, Sophos Central and SD-WAN Design	20	Firewall model confirmation and sizing calculation; 36-month licence bundle; SD-WAN topology; integration with Iziko's existing main-site Sophos firewall; Sophos Central registration; WAN underlay assumptions; routing and failover design.	20 = complete, resilient and well justified 10 = suitable with minor gaps 0 = non-compliant or not provided	

Criteria	Max Points	Evidence Required	Scoring Guidance	Score Awarded
6. Implementation Methodology, Programme, Support and SLA	10	Implementation methodology; delivery lead time and installation duration; testing, certification and documentation; warranty; acceptance of the three-year SLA (Section 12) and any enhancements offered.	10 = comprehensive 5 = provided but not detailed 0 = not provided	
Total	100			

TOTAL FUNCTIONALITY SCORE: ____ / 100

Minimum threshold: Bidders must achieve at least 70 out of 100 points (70%) for functionality/technical evaluation to proceed to Stage 3, subject to Iziko SCM approval.

Evidence rule: Where evidence requested is not provided, evaluators must not assume that the requirement is met. The score must reflect only what has been demonstrated in the submitted bid.

The optional fibre Internet service (Section 10 and Table B) is not scored under functionality or price.

16.3 Price and Specific Goals

Applicable procurement uses the 80/20 preference point system.

Evaluation Component	Points
Price (Total Evaluated Bid Price – Table A)	80
Specific Goals	20
Total	100

Bidders must submit the required SBD forms and supporting evidence for Specific Goals in accordance with the final issued documentation.

17. REASONS FOR DISQUALIFICATION

- Submission received after the stipulated closing date and time.
- Failure to submit required documentation.
- Incomplete documentation or information required by the specification.
- Failure to comply with mandatory technical requirements.
- Fraudulent, factually untrue or inaccurate information.
- Non-compliance with applicable CSD/tax or other mandatory procurement requirements.

18. GENERAL PRINCIPLES

- The lowest or only quotation received will not necessarily be accepted.
- Iziko reserves the right to accept or reject any quotation and to withdraw the RFQ before award.

- The proposal and appended documentation may form the basis of a formal agreement with the preferred service provider.
- A mere offer and acceptance shall not constitute a formal contract until the appropriate written agreement/project charter has been concluded.
- Any alteration to this RFQ other than completing bidder details and tendered price may render the submission non-responsive.
- Bidders must clearly identify assumptions, exclusions, deviations and all optional items. Optional items must be separately priced and must not be included in the mandatory RFQ total unless explicitly stated.
- Where this RFQ refers to Iziko's existing environment, equivalent products from different manufacturers will be considered, provided that they meet all functional, performance and compatibility requirements, including full compatibility with Iziko's existing NCE and registration on Iziko's existing Sophos Central.

19. CONFIDENTIALITY AND NON-DISCLOSURE

Bidders and the successful service provider shall comply with Iziko's Confidentiality and Non-Disclosure Agreement. Iziko's Annexure C specifically protects strategic IT requirements, technical and architectural information, plans, designs, functional and technical requirements, and information concerning faults or defects in systems, hardware and software. The agreement restricts disclosure/use, requires appropriate protection and provides for return or destruction of confidential information on request. It remains in force for five years after termination.

Annexure C must be completed and signed as required by Iziko SCM before confidential site/network information is released.

20. BIDDER DECLARATION

Required Field	Bidder Response
Name of company/firm	
Company registration number	
CSD supplier number	
B-BBEE status / specific goals evidence	
Authorised representative	
Contact details	
Quote validity	60 days
Signature	
Date	

21. DECLARATION

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the enterprise:

- confirms that neither the name of the enterprise or the name of any partner, manager, director, or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears on the Register of Tender Defaulters established in terms of the Prevention and Combating of Corrupt Activities Act of 2004;

- ii) confirms that no partner, member, director, or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears, has within the last five years been convicted of fraud or corruption;
- iii) confirms that I / we are not associated, linked, or involved with any other tendering entities submitting tender offers and have no other relationship with any of the tenderers or those responsible for compiling the scope of work that could cause or be interpreted as a conflict of interest; and;
- iv) confirms that the contents of these questionnaire/forms (SBD 4, & 6.1) are within my personal knowledge and are to the best of my belief both true and correct;
- v) accept that, in addition to cancellation of a contract, action may be taken against me should the Declaration prove to be false.

Please note that if the supporting documentation is not provided then the submission will be classified as non-responsive.

1. Disqualification

Please note that if a bid document is not filled in correctly or completely, or complied with the specification, or is delivered/send after the bid closing date and time, or the supplier is not registered on the CSD or **supplier has a non-compliant tax status**, then unfortunately that bidder maybe disqualified. Please return this document with the supporting documents.

2. Bid Document Submission

Emailed RFQ documents will be accepted. However, the onus is on the tenderer to ensure that complete email documents have been received by the IZIKO by the due date and time. Please note that any alterations to the bid document other than filling in the tenderer's details and tender price will automatically disqualify the tenderer.

Signed _____ Date _____

Name _____ Position _____

Enterprise _____

name _____