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|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
|                                                                                                                                                                                 | <b>Supplier Quality Management:<br/>List of Tender Returnables Documents</b> | Unique Identifier                                                                                                                                          | 240-12248652  |
|                                                                                                                                                                                                                                                                  |                                                                              | Revision                                                                                                                                                   | 7             |
|                                                                                                                                                                                                                                                                  |                                                                              | Effective Date                                                                                                                                             | 2022/01/26    |
|                                                                                                                                                                                                                                                                  |                                                                              | Specification                                                                                                                                              | 240-105658000 |
| Category 1 : Quality Requirements                                                                                                                                                                                                                                |                                                                              | Deliverables to be evaluated indicator = 1                                                                                                                 |               |
| (Option 1) Valid certification of Quality Management System by an ISO accredited body                                                                                                                                                                            |                                                                              |                                                                                                                                                            |               |
|                                                                                                                                                                                                                                                                  |                                                                              | Apply =1                                                                                                                                                   |               |
| A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant                                                                                                                                                                                    |                                                                              | 1                                                                                                                                                          |               |
| A.2 Certificate by Approved and Authorized certification authority                                                                                                                                                                                               |                                                                              | 1                                                                                                                                                          |               |
| A.3 Certification Authority has Recognized International Accreditation                                                                                                                                                                                           |                                                                              | 1                                                                                                                                                          |               |
| A.4 Validity (expiry date) of certificate                                                                                                                                                                                                                        |                                                                              | 1                                                                                                                                                          |               |
| Section A Score Option 1                                                                                                                                                                                                                                         |                                                                              | 4                                                                                                                                                          |               |
| SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)                                                                                                                                                                        |                                                                              |                                                                                                                                                            |               |
|                                                                                                                                                                                                                                                                  |                                                                              | Apply =1                                                                                                                                                   |               |
| B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role)<br>(Clause 5.3 of ISO 9001:2015)                                |                                                                              | 1                                                                                                                                                          |               |
| B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)               |                                                                              | 1                                                                                                                                                          |               |
| B.3 Latest copy of an internal management system audit report (with Nonconformity, Correction and/ or Corrective Action Reports) - Report must include but not limited to Objective, Scope, Criteria and outcomes of the audit.<br>(Clause 9.2 of ISO 9001:2015) |                                                                              | 1                                                                                                                                                          |               |
| B.4 Latest copy of a certification management system audit report not older than 12 months (with Nonconformity, Correction and/ or Corrective Action Reports)                                                                                                    |                                                                              | 1                                                                                                                                                          |               |
| B.5 Records of Management Review meetings (minutes, attendance registers e.t.c)                                                                                                                                                                                  |                                                                              | 1                                                                                                                                                          |               |
| Section B Score                                                                                                                                                                                                                                                  |                                                                              | 5                                                                                                                                                          |               |
| SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).                                                                                                                                                                             |                                                                              |                                                                                                                                                            |               |
| Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)                                                                                                                                                   |                                                                              |                                                                                                                                                            |               |
|                                                                                                                                                                                                                                                                  |                                                                              | Apply (Yes=1)                                                                                                                                              |               |
| C.1 Draft the Contract Quality Plan using Template 240-109253698 ensuring alignment with the requirements specified in the 559-763382269                                                                                                                         |                                                                              | 1                                                                                                                                                          |               |
| C.2 Provide an example of a Contract Quality Plan on similar work done previously                                                                                                                                                                                |                                                                              | 1                                                                                                                                                          |               |
| Section C Score                                                                                                                                                                                                                                                  |                                                                              | 2                                                                                                                                                          |               |
| SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302)<br>QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)                                                                                           |                                                                              |                                                                                                                                                            |               |
|                                                                                                                                                                                                                                                                  |                                                                              | Apply = 1                                                                                                                                                  |               |
| D.1 Draft a Quality Control Plan using Template 240-109253302, ensuring alignment with the requirements specified in the 559-763382269 Scope of Work.                                                                                                            |                                                                              | 1                                                                                                                                                          |               |
| D.2 Provide an example of a Quality Control Plan on similar work done previously                                                                                                                                                                                 |                                                                              | 1                                                                                                                                                          |               |
| Section D Score                                                                                                                                                                                                                                                  |                                                                              | 2                                                                                                                                                          |               |
| SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000)                                                                                                                                                                              |                                                                              |                                                                                                                                                            |               |
| Customer specific requirements & other standards and required can be listed and evaluated here                                                                                                                                                                   |                                                                              |                                                                                                                                                            |               |
|                                                                                                                                                                                                                                                                  |                                                                              | Apply (Yes=1)                                                                                                                                              |               |
| E.1 Form A is completed and signed.                                                                                                                                                                                                                              |                                                                              | 1                                                                                                                                                          |               |
| E.2 Contract Related Risks (Operational Risks) and mitigation of those risks (exclude Safety Risks)                                                                                                                                                              |                                                                              | 1                                                                                                                                                          |               |
| Section E Score                                                                                                                                                                                                                                                  |                                                                              | 2                                                                                                                                                          |               |
| NAME OF ESKOM REPRESENTATIVE                                                                                                                                                                                                                                     |                                                                              | Sanele Mnisi                                                                                                                                               |               |
| DATE ISSUED                                                                                                                                                                                                                                                      |                                                                              | 07-Jul-26                                                                                                                                                  |               |
| PROJECT: TENDER TITLE                                                                                                                                                                                                                                            |                                                                              | The provision of the establishment of a Support Contract for the Eskom Telecomms BME Equipment install base, spares holding and Network Management System. |               |
| SIGNATURE                                                                                                                                                                                                                                                        |                                                                              |                                                                         |               |